

**MODEL MHE14RF** 



# Microwave Hood Combination

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I-800-44-ROPER Call us with questions or comments.



PART NO. 4393449

# A NOTE TO YOU

### Thank you for buying a ROPER® appliance.

Your ROPER appliance gives you all the functionality of name brand appliances at a value price. To ensure that you enjoy years of trouble-free operation, we developed this Use and Care Guide. It is full of valuable information about how to operate and maintain your appliance properly and safely. Please read it carefully.

Also, complete and mail the **Product Registration Card** provided with your appliance. The card helps us notify you about any new information on your appliance.

### Please record your model's information.

Whenever you call to request service for your appliance, you need to know your complete model number and serial number. You can find this information on the model and serial number label/plate (see "Microwave oven features" in the "Getting to Know" section). Also, record the other information shown in the next column.

### Keep this book and the sales slip together in a safe place for future reference.

Our Consumer Assistance Center number is toll free.

I-800-44-ROPER (I-800-447-6737)

# **MICROWAVE OVEN SAFETY**

### Your safety and the safety of others is very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to hazards that can kill or hurt you and others.

All safety messages will be preceded by the safety alert symbol and the word "DANGER" or "WARNING." These words mean:

**ADANGER** 

### AWARNING

You <u>will</u> be killed or seriously injured if you don't follow instructions.

You <u>can</u> be killed or seriously injured if you don't follow instructions.

All safety messages will identify the hazard, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

### **IMPORTANT SAFETY INSTRUCTIONS**

When using electrical appliances basic safety precautions should be followed, including the following:

**WARNING:** To reduce the risk of burns, electric shock, fire, injury to persons or exposure to excessive microwave energy:

- Read all instructions before using the microwave oven.
- Read and follow the specific "PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY" found in this section.
- The microwave oven must be grounded. Connect only to properly grounded outlet. See "GROUND-ING INSTRUCTIONS" found at the end of this section.
- Install or locate the microwave oven only in accordance with the provided installation instructions.
- Some products such as whole eggs and sealed containers – for example, closed glass jars – may explode and should not be heated in the microwave oven.
- Use the microwave oven only for its intended use as described in this manual. Do not use corrosive chemicals or vapors in the microwave oven. This type of oven is specifically designed to heat, cook, or dry food. It is not designed for industrial or laboratory use.

- As with any appliance, close supervision is necessary when used by children.
- Do not operate the microwave oven if it has a damaged cord or plug, if it is not working properly, or if it has been damaged or dropped.
- The microwave oven should be serviced only by qualified service personnel. Call an authorized service company for examination, repair or adjustment.
- Do not cover or block any openings on the microwave oven.
- Do not store the microwave oven outdoors. Do not use the microwave oven near water – for example, near a kitchen sink, in a wet basement, or near a swimming pool, and the like.
- Do not immerse cord or plug in water.
- Keep cord away from heated surfaces.
- Do not let cord hang over edge of table or counter.
- See door surface cleaning instructions in the "Caring for Your Microwave Oven" section.
- Do not mount over a sink.
- Do not store anything directly on top of the microwave oven when the microwave oven is in operation.

### - SAVE THESE INSTRUCTIONS -

#### continued on next page

### **IMPORTANT SAFETY INSTRUCTIONS**

- To reduce the risk of fire in the oven cavity:
  - Do not overcook food. Carefully attend the microwave oven if paper, plastic, or other combustible materials are placed inside the oven to facilitate cooking.
  - Remove wire twist-ties from paper or plastic bags before placing bag in oven.
  - If materials inside the oven should ignite, keep oven door closed, turn oven off, and disconnect the power cord, or shut off power at the fuse or circuit breaker panel.
  - Do not use the cavity for storage purposes. Do not leave paper products, cooking utensils, or food in the cavity when not in use.

- Suitable for use above both gas and electric cooking equipment.
- Intended to be used above ranges with maximum width of 36 inches.
- Clean Ventilating Hoods Frequently Grease should not be allowed to accumulate on hood or filter.
- When flaming foods under the hood, turn the fan off. The fan, if operating, may spread the flame.
- Use care when cleaning the vent-hood filter. Corrosive cleaning agents, such as lye-based oven cleaners, may damage the filter.

### - SAVE THESE INSTRUCTIONS -

# PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY ...

- (a) Do not attempt to operate this oven with the door open since open-door operation can result in harmful exposure to microwave energy. It is important not to defeat or tamper with the safety interlocks.
- (b) Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- (c) Do not operate the oven if it is damaged. It is particularly important that the oven door close properly and that there is no damage to the:
  - (1) door (bent),
  - (2) hinges and latches (broken or loosened),
  - (3) door seals and sealing surfaces.
- (d) The oven should not be adjusted or repaired by anyone except properly qualified service personnel.

# **ELECTRICAL REQUIREMENTS**

Observe all governing codes and ordinances. A 120 Volt, 60 Hz, AC only, 15 or 20 amp fused electrical supply is required. (A time-delay fuse is recommended.) It is recommended that a separate circuit serving only this appliance be provided.



Failure to follow these instructions can result in death, fire, or electrical shock.

### **GROUNDING INSTRUCTIONS**

For all cord connected appliances:

The microwave oven must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. The microwave oven is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

**WARNING:** Improper use of the grounding can result in a risk of electric shock.

Consult a qualified electrician or serviceman if the grounding instructions are not completely understood, or if doubt exists as to whether the microwave oven is properly grounded. Do not use an extension cord. If the power supply cord is too short, have a qualified electrician or serviceman install an outlet near the microwave oven.

For a permanently connected appliance: This microwave oven must be connected to a grounded, metallic, permanent wiring system, or an equipment grounding conductor should be run with the circuit conductors and connected to the equipment grounding terminal or lead on the microwave oven.

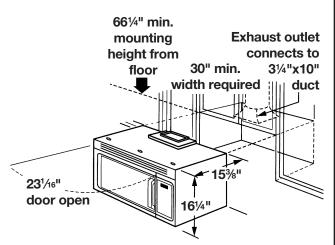
# INSTALLATION INSTRUCTIONS

# **SPACE REQUIREMENTS**

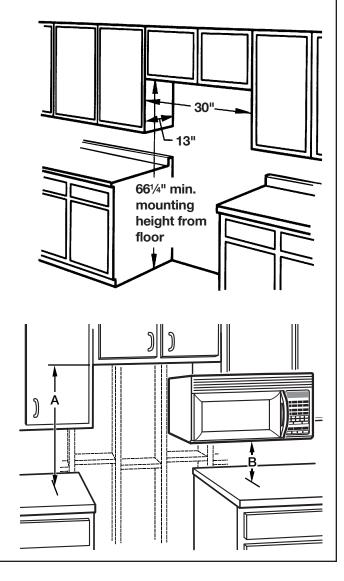
**NOTE:** There must be at least one wall stud within cabinet opening.

Check the opening where the microwave oven hood will be installed. The location must provide:

- 2 inch x 4 inch wood studding and % inch thickness drywall or plaster lath
- Support for microwave oven hood weight of 150 pounds plus the weight of items placed in the oven or upper cabinet
- 30 inch wide minimum opening
- 14 inch clearance between the bottom of microwave oven hood and the cooktop
- Protection from draft areas, such as windows, doors, and strong heating vents
- Grounded electrical outlet (see "Electrical requirements" in the "Microwave Oven Safety" section)



Shipped ready for ventless (recirculating) operation, converts to top or rear discharge.



CRITICAL DIMENSIONS					
A	30¼" min. from cooking surface (or countertop) below microwave oven to top of wall mounting bracket				
В	14" min. to cooking surface (or countertop) below microwave oven				

## **REMOVING AND REPLACING THE MICROWAVE OVEN**

### AWARNING

**Excessive Weight Hazard** 

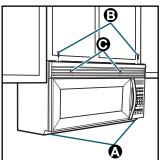
Use two or more people to move and install microwave oven.

Failure to do so can result in back or other injury.

If you need to remove your Microwave Hood Combination for any reason, follow these simple steps:

### To remove:

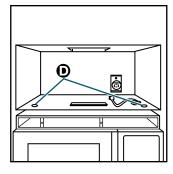
- 1. Unplug microwave oven or disconnect power.
- 2. Remove filters and vent grille.



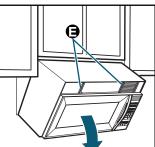
installed, push in at the tab and slide filter to the outside edge to remove.
Remove the two screws from the top of the microwave oven cabinet (the screws located closest to the

front corners). Do not remove the screws located towards the center of the cabinet.

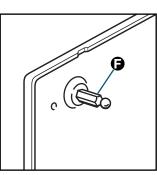
- Remove the vent grille . Set the screws and grille aside.
- 3. After removing all oven contents, including the



turntable and support, tape the door in the closed position. Then remove the two bolts securing the microwave oven to the upper cabinet. 4. While wearing gloves, grasp the microwave oven



supports (and firmly pull the microwave oven forward and downward to release the microwave oven cabinet from the mounting plate locking pins (b).



5. Grasp the microwave oven cabinet. Rotate the



microwave oven downward. (Be careful that door does not swing open.) Lift off the support tabs () at the bottom of the mounting plate. Set the microwave oven aside on a protected surface.

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## **REMOVING AND REPLACING THE MICROWAVE OVEN (CONT.)**

### To replace:

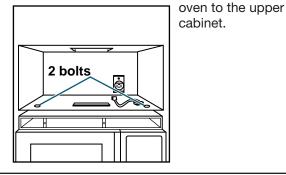
- **1.** Carefully lift microwave oven and hang it on the support tabs at the bottom of the mounting plate.
- 2. Rotate the front of the microwave oven cabinet downward. Thread the power supply cord through the power supply cord hole in the bottom of the upper cabinet.
- **3.** Rotate the microwave oven towards the cabinet. Push the microwave oven against the mounting plate until locking pins snap into the cabinet.

### **A**WARNING

**Crush Hazard** 

Attach microwave oven with bolts as shown. Failure to do so can result in broken bones, cuts, or other injury.

4. Replace the two bolts securing the microwave



- **5.** Untape the door and replace the turntable and support.
- 6. Replace the vent grille.
- **7.** Replace the two screws in the top of microwave oven cabinet (the screws located closest to front corners).
- 8. If filters were installed, replace them (see "Installing and caring for the filters" in the "Caring for Your Microwave Oven" section, if needed).
- 9. Plug in microwave oven or reconnect power.

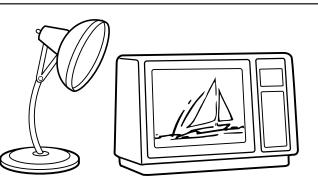
# **GETTING TO KNOW YOUR MICROWAVE OVEN**

This section discusses the concepts behind microwave cooking. It also shows you the basics you need to know to operate your microwave oven. Please read this information before you use your microwave oven.

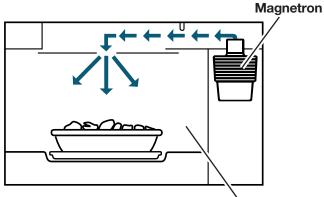
# How your microwave oven works

**Microwave ovens are safe.** Microwave energy is not hot. It causes food to make its own heat, and it's this heat that cooks the food.

Microwaves are like TV waves or light waves. You cannot see them, but you can see what they do.

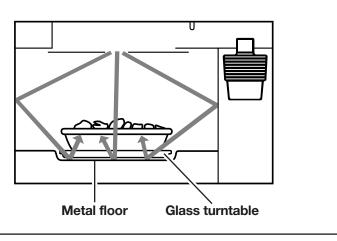


**A magnetron** in the microwave oven produces microwaves. The microwaves move into the oven where they contact food as it turns on the turntable.



Oven cavity

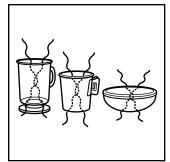
The glass turntable of your microwave oven lets microwaves pass through. Then they bounce off a metal floor, back through the glass turntable, and are absorbed by the food.



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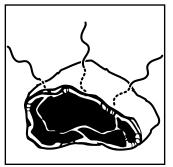
## HOW YOUR MICROWAVE OVEN WORKS (CONT.)

Microwaves pass through most glass, paper, and



plastics without heating them so food absorbs the energy. Microwaves bounce off metal containers so food does not absorb the energy.

Microwaves may not reach the center of a roast.



The heat spreads to the center from the outer, cooked areas just as in regular oven cooking. This is one of the reasons for letting some foods (for example, roasts or baked potatoes) stand for a while after cooking, or for stirring

some foods during the cooking time.

The microwaves disturb water molecules in the food. As the molecules bounce around bumping into each other, heat is made, like rubbing your hands together. This is the heat that does the cooking. **NOTE:** Do not deep fry in the oven. Microwavable cookware is not suitable and it is difficult to maintain appropriate deep-frying temperatures.

### For the best cooking results

- Always cook food for the shortest cooking time recommended. Check to see how the food is cooking. If needed, touch ADD 1 MINUTE while the oven is operating or after the cooking cycle is over (see the "Using ADD 1 MINUTE" section).
- To help make sure the food is evenly cooked, stir, turn over, or rearrange the food about halfway through the cooking time.
- If you do not have a cover for a dish, use wax paper, or microwave-approved paper towels or plastic wrap. Remember to turn back a corner of the plastic wrap 1/4 to 1/2 inch to vent steam during heating or cooking.

## **RADIO INTERFERENCE**

Using your microwave oven may cause interference to your radio, TV, or similar equipment. When there is interference, you can reduce it or remove it by:

- Cleaning the door and sealing surfaces of the oven.
- Adjusting the receiving antenna of the radio or television.
- Moving the radio or TV away from the microwave oven.
- Plugging the microwave oven into a different outlet so that the microwave oven and radio or TV are on different branch circuits.

## **TESTING YOUR MICROWAVE OVEN**

To test the oven put about 1 cup of cold water in a



glass container in the oven. Close the door and make sure it latches. Follow the directions in "Cooking at high cook power" in the "Using Your Microwave Oven" section to set the

oven to cook for 2 minutes. When the time is up, the water should be heated.

## **TESTING YOUR DINNERWARE OR COOKWARE**

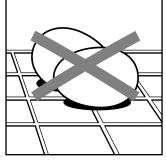
#### Test dinnerware or cookware before using.



To test a dish for safe use, put it into the oven with a cup of water beside it. Cook at 100% cook power for 1 minute. If the dish gets hot and water stays cool, do not use it. Some dishes (melamine, some ceramic dinnerware, etc.) absorb microwave energy, becoming too hot to handle and slowing cooking times. Cooking in metal containers not designed for microwave use could damage the oven, as could containers with hidden metal (twist-ties, foil lining, staples, metallic glaze or trim).

## **OPERATING SAFETY PRECAUTIONS**

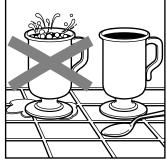
Never cook or reheat a whole egg inside the



shell. Steam buildup in whole eggs may cause them to burst and burn you, and possibly damage the oven. Slice hard-boiled eggs before heating. In rare cases, poached eggs have been known to explode. Cover poached eggs and

**allow** a standing time of 1 minute before cutting into them.

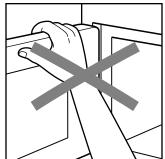
For best results, stir any liquid several times



during heating or reheating. Liquids heated in certain containers (especially containers shaped like cylinders) may become overheated. The liquid may splash out with a loud noise during or after heating or when adding ingredients

(coffee granules, tea bags, etc.). This can harm the oven and possibly injure someone.

Never lean on the door or allow a child to swing on it



when the door is open. Injury could result.

injury could result.

Use hot pads. Microwave energy does not heat

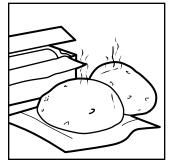


containers, but the heat from the food can make the container hot.

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# **OPERATING SAFETY PRECAUTIONS (CONT.)**

Do not overcook potatoes. Fire could result. At



the end of the recommended cooking time, potatoes should be slightly firm because they will continue cooking during standing time. **After microwaving, let** potatoes stand for 5 minutes. They will finish cooking while standing.

**Do not** start a microwave oven when it is empty.

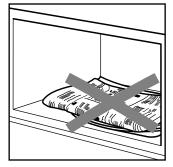


Product life may be

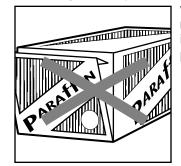
shortened. If you practice programming the oven, **put** a container of water in the oven or use the Demo/learning feature (see "Using the demo/learning feature" later in this section). It is normal for the

oven door to look wavy after the oven has been running for a while.

Do not use newspaper or other printed paper in the

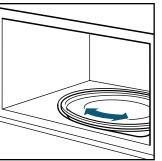


oven. Fire could result. **Do not** dry flowers, fruit, herbs, wood, paper, gourds, or clothes in the oven. Fire could result. Do not try to melt paraffin wax in the oven. Paraffin



wax will not melt in a microwave oven because it allows microwaves to pass through it.

Do not operate the microwave oven unless the



glass turntable is securely in place and can rotate freely on the support rollers. The turntable can rotate in either direction.

Make sure the rollers are completely inside the center circle of the turntable; this will let the turntable rotate properly.

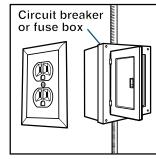
Make sure the turntable is correct-side up in the oven. Carefully place the cookware on your turntable to avoid possibly breaking it.

Handle your turntable with care when removing it from the oven to avoid possibly breaking it. If your turntable cracks or breaks, contact your dealer for a replacement.

When you use a browning dish, the browning dish bottom must be at least  $\frac{3}{16}$  inch above the turntable. Follow the directions supplied with the browning dish.

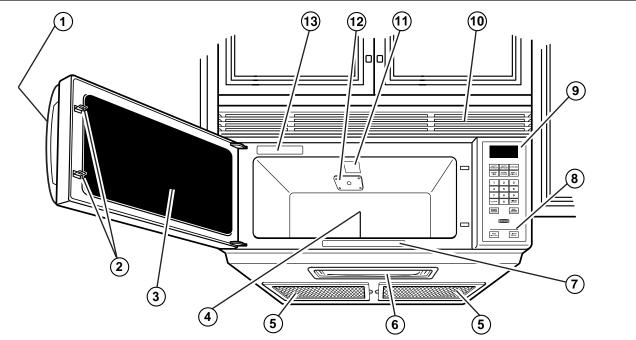
# **ELECTRICAL CONNECTION**

#### If your electric power line or outlet voltage is



less than 110 volts, cooking times may be longer. Have a qualified electrician check your electrical system.

## **MICROWAVE OVEN FEATURES**



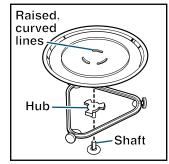
Your microwave oven is designed to make your cooking experience as enjoyable and productive as possible. To help get you up and running quickly, the following is a list of the oven's basic features:

- 1. Door Handle. Pull to open door.
- 2. Door Safety Lock System. The oven will not operate unless the door is securely closed.
- **3. Window with Metal Shield.** Shield prevents microwaves from escaping. It is designed as a screen to allow you to view food as it cooks.
- **4. Glass Turntable** (PN 4393751) (not shown). Included in oven cavity – see below for installation instructions. This turntable turns food as it cooks for more even cooking. It must be in the oven during operation for best cooking results. The turntable is sunken into the cavity floor to give you more cooking space and better cooking results. See pages 9, 12, 30, 35, and 37 for more details.

- **5.** Charcoal and Grease Filters. Included in oven cavity. See page 31 for installation instructions and cleaning information.
- **6.** Cooktop/Countertop Light. Turn on to light your cooktop or countertop. See page 16 for more information.
- **7. Cooking Guide Label.** Use as a quick reference for Auto Reheat, Auto Defrost, and Popcorn settings.
- 8. Exhaust Fan and Cooktop Light Switches. See page 16 for more information.
- **9. Control Panel.** Touch the pads on this panel to perform all functions. See pages 14-16 for more information.
- 10. Vent Grille.
- 11. Oven Cavity Light.
- 12. Microwave Inlet Cover.
- **13. Model and Serial Number Plate.** See page 2 for more information.

### To install turntable and support:

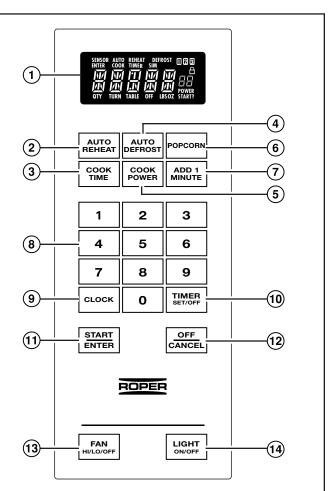
• Fit the hub (PN 4393754) onto the shaft.



- Place the support (PN 4393752) on the cavity bottom.
- Place the turntable on the hub. Make sure the raised, curved lines in the center of the turntable bottom are between the three "spokes" of the hub.
- The rollers (PN 4393753) on the support should fit inside the ridge on the bottom of the turntable.
- The turntable turns both clockwise and counterclockwise. This is normal.

# **CONTROL PANEL FEATURES**

- **1. Display.** This display includes a clock and indicators to tell you the time of day, cooking time settings, and cooking functions you chose.
- **2. AUTO REHEAT.** Touch this pad to reheat microwavable foods without entering times and cook powers. See page 25 for more information.
- **3. COOK TIME.** Touch this pad followed by Number pads to set a cooking time. See pages 20, 21, and 23 for more information.
- **4. AUTO DEFROST.** Touch this pad to defrost frozen foods without entering times and cook powers. See page 26 for more information.
- **5. COOK POWER.** Touch this pad after the cooking time has been set, followed by a Number pad to set the amount of microwave energy released to cook the food. Also touch this pad to lengthen or shorten a preset cooking time. See pages 19 and 21 for more information.
- **6. POPCORN.** Touch this pad when popping popcorn in your microwave oven. The oven will automatically heat for a preset time at a preset cook power. See page 29 for more information.
- **7. ADD 1 MINUTE.** Touch this pad to cook for one minute, at 100% cook power, or to add an extra minute to your cooking cycle at the set cook power. See page 19 for more information.
- **8. Number pads.** Touch Number pads to enter cooking times, cook powers, quantities, weights, or food categories.
- **9. CLOCK.** Touch this pad to enter the correct time of day. See page 17 for more information.
- **10. TIMER SET/OFF.** Touch this pad to set or cancel the Minute Timer. See page 18 for more information.
- **11. START/ENTER.** Touch this pad to start a function. See page 15 for more information.
- **12. OFF/CANCEL.** Touch this pad to erase an incorrect command, cancel a program during cooking, or to clear the display. See page 15 for more information.
- **13.** FAN HI/LO/OFF. Touch this pad to turn on the fan at high or low speed. Also use it to turn the fan off. See page 16 for more information.
- **14. LIGHT ON/OFF.** Touch this pad to turn the light on or off. See page 16 for more information.



#### NOTES:

- If you have entered all settings for a function but do not touch START/ENTER in 5 seconds, the START? indicator light will show.
- If you open the door while the oven is on and then shut the door, the START? indicator light will show. Touch START/ENTER to continue.
- If you choose a function but do not press another Command pad within 1 minute, the display returns to the time of day and you have to start over.

# **CONTROL PANEL FEATURES (CONT.)**

### Audible signals

Your microwave oven comes with audible signals that can guide you when setting and using your oven:

- •>>>) A programming tone will sound each time you touch a pad.
- •••••)) One long tone signals the end of a Minute Timer countdown.
- •))) •))) Two quick, short tones sound once every minute for the first 15 minutes after an endof-cooking signal as a reminder if the food has not been removed from the oven.
- • • Two quick, short tones will sound while entering and exiting from a hidden feature (for example, Child Lock) or time of day.

#### To disable the programming tone:

#### TOUCH



and hold for 4 seconds

To turn the programming tone back on:

#### TOUCH



and hold for 4 seconds

To disable all audible signals except the end-of-timer signal:

#### TOUCH



and hold for 4 seconds

To turn signals back on:

#### TOUCH



and hold for 4 seconds

**NOTE:** Two tones will sound when audible signals are turned on or off.

### Interrupting cooking

You can stop the oven during a cycle by opening the door. The oven stops heating and the fan stops, but the light stays on. To restart cooking, close the door and





#### If you do not want to continue cooking:

• Close the door and the light goes off.

#### OR

• TOUCH



**NOTE:** Before setting a function, touch OFF/CANCEL to make sure no other function is on.

### Using the child lock

The Child Lock locks the control panel so children cannot use the microwave oven when you do not want them to.

#### To lock the control panel:

#### TOUCH



#### and hold for 5 seconds

Two tones will sound and  $\square$  will appear on the display. When the control panel is locked, 3 tones will sound and LOCK will appear when you touch any pad except for FAN and LIGHT, Number pads 1 and 2, and START/ENTER.

#### To unlock the control panel:

TOUCH



#### and hold for 5 seconds

Two tones will sound and  $\hat{\boldsymbol{\Delta}}$  will be cleared from the display.

## CONTROL PANEL FEATURES (CONT.)

### Using the demo/learning feature

You can set your microwave oven to display your commands as you enter them without turning the magnetron on. This feature helps you learn to use your oven without actually cooking food.

#### To set the demo/learning feature:

#### тоисн



#### and hold for 5 seconds

Two tones will sound and a small "d" will appear on the display.

# USING THE EXHAUST FAN

The pad on the bottom left of the control panel controls the 2-speed exhaust fan.

1. Choose fan speed.

**NOTE:** If the temperature from the range or cooktop below the oven gets too hot, the exhaust fan in the vent hood will automatically turn on at the HI setting to protect the oven. **It may stay on up to an hour to cool the oven. When this occurs, the FAN pad will not turn the fan off.** 

2. Turn off fan when desired.

тоисн



(once for high speed, twice for low speed)





(1or 2 more times, depending on fan speed)

# **USING THE COOKTOP/COUNTERTOP LIGHT**

The pad on the bottom right of the control panel controls the cooktop/countertop light.	
<b>1.</b> Turn on light.	тоисн
	LIGHT ON/OFF
<b>2.</b> Turn off light when desired.	ТОИСН
	LIGHT ON/OFF

#### To cancel the demo/learning feature:

#### TOUCH

SET/OFF
---------

#### and hold for 5 seconds

Two tones will sound and the small "d" will disappear from the display.

# **SETTING THE CLOCK**

When your microwave oven is first plugged in, or after a power failure, the display will flash ":". If a time of day is not set, ":" will flash until you touch any pad.	3 tones will sound. E If you touch OFF/CAI the display will show To turn off the clock	NCEL while setting the clock, the last time of day set. touch CLOCK, Number pad , the set time will disappear
<b>1.</b> Touch CLOCK.	TOUCH CLOCK	
2. Enter the time of day. Example for 12:00:	тоцсн 1 2 0 0	YOU SEE
<b>3.</b> Complete your entry.	TOUCH CLOCK OR START ENTER	

# **USING THE MINUTE TIMER**

You can use your microwave oven as a kitchen timer. Use the Minute Timer for timing up to 99 minutes, 99 seconds.

**NOTE:** The oven can operate while the Minute Timer is in use. To see the Minute Timer while the oven is cooking, touch TIMER SET/OFF.

<b>1.</b> Touch TIMER SET/OFF.	TOUCH TIMER SET/OFF	YOU SEE
<ul> <li>2. Enter the time to be counted down. Example for 1 minute, 30 seconds:</li> <li>NOTE: If you enter more than 4 digits, the first 4 digits will disappear and the following digit(s) will appear on the right side as you enter them.</li> </ul>	то∪сн 1 3 0	YOU SEE
<ol> <li>Start the countdown.</li> <li>NOTE: If you do not do this step within 5 seconds of doing Step 2, "START?" will appear. You then have 1 minute to touch START/ENTER or TIMER SET/OFF before the display returns to the time of day.</li> </ol>	TOUCH TIMER SET/OFF OR START ENTER	
At the end of the countdown:		YOU SEE
<b>To cancel the minute timer:</b> During the countdown:	TOUCH TIMER SET/OFF	YOU SEE

# USING ADD 1 MINUTE

ADD 1 MINUTE lets you cook food for 1 minute at 100% cook power or add an extra minute to your cooking time cycle. You can also use it to extend cooking time cycles in multiples of 1 minute, up to 99 minutes.

#### NOTES:

- To extend cooking time cycles in multiples of 1 minute, touch ADD 1 MINUTE repeatedly during cooking.
- After closing the door, you can enter ADD 1 MINUTE without having to touch START/ENTER.
- If you touch ADD 1 MINUTE during cooking, the oven will cook at the currently selected cook power. If you touch ADD 1 MINUTE after cooking is over, the oven will cook at 100% cook power. You can also change the cook power after you touch ADD 1 MINUTE by touching COOK POWER, Number pads for the new cook power, and START/ENTER.

• You can use ADD 1 MINUTE only for the cook time function.

- **1.** Make sure the food is in the oven.
- **2.** Touch ADD 1 MINUTE. Example for cooking for 1 minute:

TOUCH

MINUTE

YOU SEE



## **CHANGING PRESET COOKING TIMES**

If a preset cooking time is too long or too short, you can lengthen or shorten the cooking time after choosing AUTO REHEAT, AUTO DEFROST, or POPCORN. You can only change cooking times before cooking starts.

For example, in AUTO REHEAT, after choosing the type of food and entering the quantity:

To lengthen cooking time:

To shorten cooking time:

To reset to the original cooking time:



once

twice TOUCH

TOUCH

COOK POWER YOU SEE



(example for auto reheat)

YOU SEE



AUTO REHEAT

YOU SEE

COOK POWER

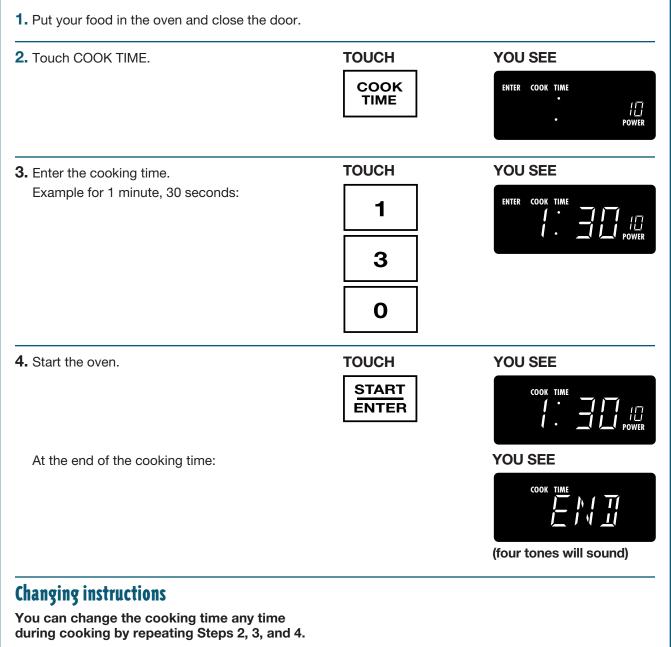
three times

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# USING YOUR MICROWAVE OVEN

This section gives you instructions for operating each function. Please read these instructions carefully.

# **COOKING AT HIGH COOK POWER**



# **COOKING AT DIFFERENT COOK POWERS**

For best results, some recipes call for different cook powers. The lower the cook power, the slower the cooking. Each Number pad also stands for a different percentage of cook power. Many microwave cookbook recipes tell you by number, percent, or name which cook power to use. The following chart gives the percentage of cook power each Number pad stands for, and the cook power name usually used. It also tells you when to use each cook power. Follow recipe or food package instructions if available.

**NOTE:** Refer to a reliable cookbook for cooking times.

COOK POWER	NAME	WHEN TO USE IT
10=100% of full power (automatic)	High	<ul> <li>Quick heating many convenience foods and foods with high water content, such as soups and beverages</li> </ul>
		<ul> <li>Cooking small tender pieces of meat, ground meat, poultry pieces, fish fillets, and most vegetables</li> </ul>
9=90% of full power		<ul> <li>Heating cream soups</li> </ul>
8=80% of full power		<ul> <li>Heating rice, pasta, or stirrable casseroles</li> </ul>
7=70% of full power	Medium-High	<ul> <li>Cooking and heating foods that need a cook power lower than high (for example, whole fish and meat loaf) or when food is cooking too fast</li> </ul>
		<ul> <li>Reheating a single serving of food</li> </ul>
6=60% of full power		<ul> <li>Cooking sensitive foods, such as cheese and egg dishes, pudding, and custards</li> </ul>
		<ul> <li>Cooking nonstirrable casseroles, such as lasagna</li> </ul>
5=50% of full power	Medium	<ul> <li>Cooking ham, whole poultry, and pot roasts</li> </ul>
		<ul> <li>Melting chocolate</li> </ul>
4=40% of full power		<ul> <li>Simmering stews</li> </ul>
		<ul> <li>Heating pastries</li> </ul>
3=30% of full power	Medium-Low, Defrost	<ul> <li>Defrosting foods, such as bread, fish, meats, poultry, and precooked foods</li> </ul>
2=20% of full power		<ul> <li>Softening butter, cheese, and ice cream</li> </ul>
1=10% of full power	Low	<ul> <li>Keeping food warm</li> </ul>
		<ul> <li>Taking chill out of fruit</li> </ul>
		an also use the COOK POWER pad as a second Minuteven will count down the cooking time you set without

**2.** Touch COOK TIME.

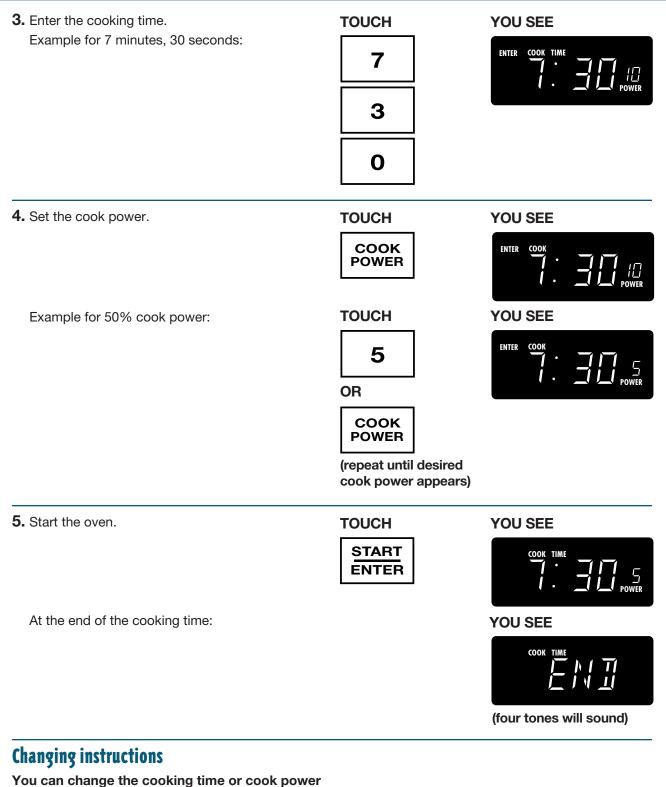
TOUCH

COOK TIME

#### YOU SEE



## **COOKING AT DIFFERENT COOK POWERS (CONT.)**



and/or 4 and 5.

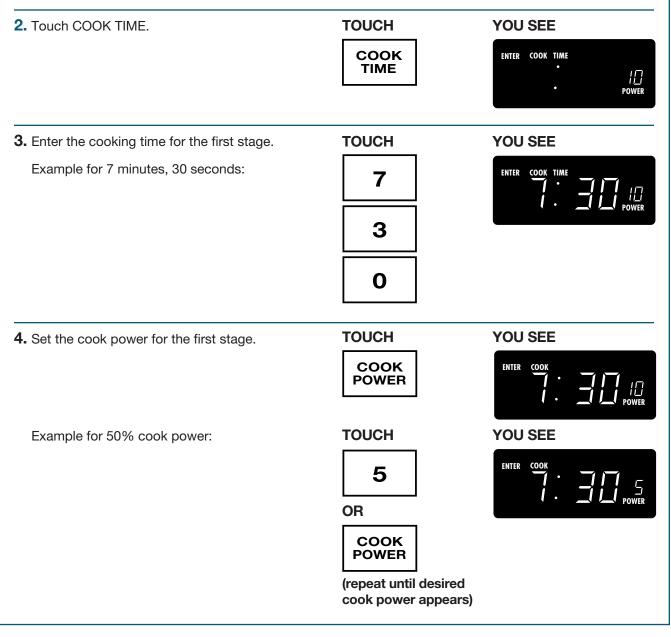
any time during cooking by repeating Steps 2, 3,

# **COOKING IN STAGES**

For best results, some recipes call for one cook power for a certain length of time, and another cook power for another length of time. Your oven can be set to change from one to another automatically, for up to 3 stages.

You can set your chosen cook functions in any order. However, if you use AUTO DEFROST it must be the first stage.

**1.** Put your food in the oven and close the door.



continued on next page

# COOKING IN STAGES (CONT.)

- **5.** Repeat Steps 2, 3, and 4 to set the cooking time and cook power for each additional stage.
- 6. Start the oven.



#### YOU SEE



(first stage, when cooking

After the first stage is over, the next stage(s) will count down.

At the end of the cooking time:





(four tones will sound)

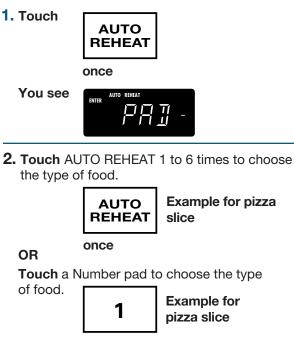
### **Changing instructions**

You can change cooking times or cook powers for a stage any time after that stage starts by repeating Steps 2, 3 and/or 4 and 5.

# USING AUTO REHEAT

You can reheat microwavable foods just by choosing a category and quantity. AUTO REHEAT has preset times and cook powers for 6 categories (see chart below).

### To use AUTO REHEAT, follow the steps below:



You see

#### **3. Touch** a Number pad to enter the quantity. Example for 1 1 slice You see Example SLICE for 1 slice 4. Touch START ENTER You see (countdown time may vary) NOTES: If you do not enter a quantity within 2 seconds, AUTO REHEAT will prompt you to choose a

- guantity. You then have 1 minute to enter a quantity and to touch START/ENTER. If you do not do so, AUTO REHEAT will be canceled.
- If you touch AUTO REHEAT 7 times, the display returns to the Pizza Slice setting.
- If you need more or less cooking time, do not touch AUTO REHEAT again. Touch COOK POWER before you touch START/ENTER. (See "Changing preset cooking times" in the "Getting to Know" section.)
- When reheating a large (4 oz) muffin or bagel use the 2-piece setting. The 1-piece setting warms 1 regular-size muffin or bagel, or 2 small dinner rolls.

This chart shows you how to choose a type of food and the amounts you can choose for each type.

**Example for** 

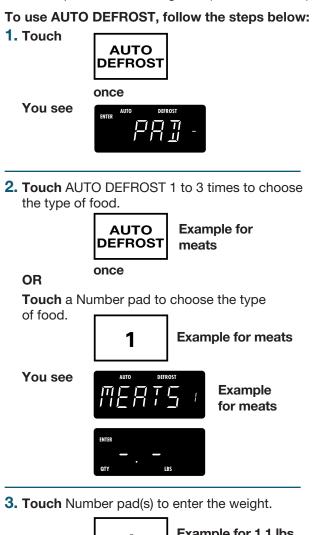
pizza slice

AUTO REHEAT		TOUCH IBER PAD	AMOUNTS YOU CAN CHOOSE
once		1	1 to 3 slices, 5 oz (142 g) each
twice		2	1 to 4 cups (237 mL to 946 mL)
3 times		3	1 to 4 cups (237 mL to 946 mL)
4 times		4	1 to 6 pieces, 2 oz (57 g) each
5 times		5	1 serving (or 1 plate)
6 times		6	1 to 2 cups
	twice 3 times 4 times 5 times 6 times	twice 3 times 4 times 5 times	twice23 times34 times45 times56 times6

ıy

# USING AUTO DEFROST

You can defrost food by choosing a category and setting a weight. AUTO DEFROST has preset times and cook powers for 3 categories (see chart below).





You see

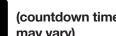
Example for 1.1 lbs

This chart shows you how to choose a type of food and the weights you can set for each type.

FOOD	TOUCH AUTO DEFROST <sup>†</sup>	OR	TOUCH NUMBER PAD	WEIGHTS YOU CAN SET (tenths of a pound)
Meats	once		1	.1 to 6.6 (45 g to 2994 g)
Poultry	twice		2	.1 to 6.6 (45 g to 2994 g)
Fish	3 times		3	.1 to 4.4 (45 g to 1998 g)
<sup>†</sup> You must touch AU	TO DEFROST once before choosing	the food ty	/De.	

ROST once before choosing the lood type.

26



You see

#### (countdown time may vary)

#### NOTES:

4. Touch

 If you do not enter a weight within 2 seconds, AUTO DEFROST will prompt you to enter a weight. You then have 1 minute to enter a weight and to touch START/ENTER. If you do not do so, AUTO DEFROST will be canceled.

**START** 

ENTER

- If you enter a weight higher than the highest weight allowed for your food setting, 3 tones will sound and "RETRY" will appear on the display when you touch START/ENTER.
- If you touch AUTO DEFROST 4 times, the display returns to the Meats setting.
- If you need more or less defrosting time, do not touch AUTO DEFROST again. Touch COOK POWER before you touch START/ENTER. (See "Changing preset cooking times" in the "Getting to Know" section.)
- See the "Auto defrost chart" later in this section for defrosting directions for each food.
- To defrost items not listed in the "Auto defrost chart," use 30% cook power. Refer to a reliable cookbook for defrosting information.

# **AUTO DEFROST CHART**

### Meat setting

FOOD	SPECIAL INSTRUCTIONS
Beef	Meat of irregular shape and large, fatty cuts of meat should have the narrow or fatty areas shielded with foil at the beginning of a defrost cycle.
Ground Beef, Bulk	Do not defrost less than ¼ lb (113 g).
Ground Beef, Patties	Do not defrost less than two 4 oz (113 g) patties.
Round Steak, Tenderloin Steak, Pot Roast, Chuck Roast, Rib Roast, Rolled Rump Roast	Place on a microwavable roasting rack.
Stew Beef	Place in a microwavable baking dish.
Lamb	
Cubes for Stew	Place in a microwavable baking dish.
Chops (1 inch [2.5 cm] thick)	Place on a microwavable roasting rack.
Pork	
Chops (½ inch [13 mm] thick), Hot Dogs, Spareribs, Country- Style Ribs, Loin Roast (Boneless), Sausage, Links	Place on a microwavable roasting rack.
Sausage, Bulk	Place in a microwavable baking dish.

### Fish setting

FOOD	SPECIAL INSTRUCTIONS
Fish	
Fillets	Place in a microwavable baking dish. Carefully separate fillets under cold water.
Steaks	Place in a microwavable baking dish. Run cold water over to finish defrosting.
Whole	Place in a microwavable baking dish. Cover head and tail with foil; do not let foil touch sides of microwave oven. Finish defrosting by immersing in cold water.
Shell Fish	
Crabmeat, Lobster Tails, Shrimp, Scallops	Place in a microwavable baking dish.

continued on next page

# AUTO DEFROST CHART (CONT.)

### **Poultry setting**

FOOD	SPECIAL INSTRUCTIONS
Chicken	
Whole (up to 9½ lbs [4.3 kg])	Place chicken breast-side up on a microwavable roasting rack. Finish defrosting by immersing in cold water. Remove giblets when chicken is partially defrosted.
Cut Up	Place on a microwavable roasting rack. Finish defrosting by immersing in cold water.
Cornish Hens	
Whole	Place on a microwavable roasting rack. Finish defrosting by immersing in cold water.
Turkey	
Breast (under 6 lbs [2.7 g])	Place on a microwavable roasting rack. Finish defrosting by immersing in cold water.

### **DEFROSTING TIPS**

- When using AUTO DEFROST, you need to enter the net weight (the weight of the food minus the container). Enter the weight to the nearest <sup>1</sup>/<sub>10</sub> lb (45 g).
- Only use AUTO DEFROST for raw food. AUTO DEFROST gives best results when the food to be thawed is completely frozen. If the food is partially defrosted, always set a lower food weight (for a shorter defrosting time) to prevent cooking the food.
- The shape of the package affects how quickly food will defrost. Shallow packages will defrost more quickly than a deep block.

- As food begins to defrost, separate the pieces. Separated pieces defrost more evenly.
- Use small pieces of aluminum foil to shield parts of food such as chicken wings, leg tips, fish tails, or areas that start to get warm. Make sure the foil does not touch the sides, top, or bottom of the oven.
- For better results, a preset standing time is included in the defrosting time. This may make the defrosting time seem longer than expected. (For more information on standing time, see the "Microwave cooking tips" in the "Cooking Guide" section.)

### Weight conversion chart

You are probably used to food weights as being in pounds and ounces that are fractions of a pound (for example 4 ounces equals <sup>1</sup>/<sub>4</sub> pound). However, in order to enter food weight in AUTO DEFROST, you must specify pounds and tenths of a pound.

If the weight on the food package is in fractions of a pound, you can use the following chart to convert the weight to decimals.

DECIMAL WEIGHT		EQUIVALENT OUNCE WEIGHT	EQUIVALENT GRAM WEIGHT	
.10		1.6	45	
.20		3.2	91	
.25	One-Quarter Pound	4.0	113	
.30		4.8	136	
.40		6.4	181	
.50	One-Half Pound	8.0	227	
.60		9.6	272	
.70		11.2	318	
.75	Three-Quarters Pound	12.0	340	
.80		12.8	363	
.90		14.4	408	
1.00	One Pound	16.0	454	

# USING POPCORN

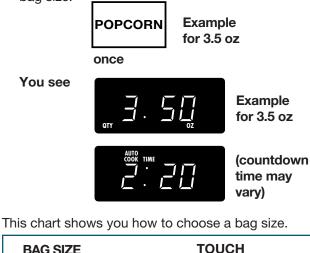
You can pop commercially packaged microwave popcorn by touching just one pad. The number of times you touch this pad determines which size bag of popcorn your oven will pop.

#### For best results:

- Pop only 1 package at a time.
- If you are using a microwave popcorn popper, follow manufacturer's instructions.

#### To use POPCORN, follow the steps below:

- **1.** Place the bag in the center of the turntable.
- 2. Touch POPCORN 1 to 3 times to choose the bag size.



BAG SIZE (ounces)	POPCORN
3.5 (100 g)	once
3.0 (85 g)	twice
1.75 (50 g)	3 times

#### NOTES:

- If you touch POPCORN 4 times, the display returns to the 3.5 ounce (100 g) setting.
- You do not need to touch START/ENTER to start the oven. The oven will start in 5 seconds.
- If you need more or less cooking time, do not touch POPCORN again. Touch COOK POWER before the oven starts cooking. (See "Changing preset cooking times" in the "Getting to Know" section.)

### Popcorn brands make a difference

How well your popcorn cooks will depend on the brand of popcorn and how much fat it has in it. Try several brands to decide which pops the best. For best results, use fresh bags of popcorn.

# **CARING FOR YOUR MICROWAVE OVEN**

To make sure your microwave oven looks good and works well for a long time, you should maintain it properly. For proper care, please follow these instructions carefully.

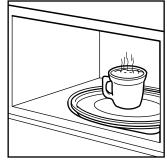
For interior surfaces: Wash often with warm,



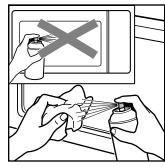
sudsy water and a sponge or soft cloth. Use only mild, nonabrasive soaps or a mild detergent. **Be sure to keep the areas clean where the door and oven frame touch when closed.** Wipe well with clean water. Over time, stains can occur

on the surfaces as the result of food particles spattering during cooking. This is normal.

For stubborn soil, boil a cup of water in the oven for



2 or 3 minutes. Steam will soften the soil. To get rid of odors inside the oven, boil a cup of water with some lemon juice or vinegar in it. For exterior surfaces and control panel: Use a soft

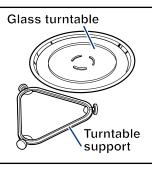


cloth with spray glass cleaner. Apply the spray glass cleaner to the soft cloth; do not spray directly on the oven. **NOTE: Abrasive cleansers, steel-wool pads, gritty wash cloths, some paper towels, etc.,** 

can damage the control panel and the interior and

exterior oven surfaces.

To clean turntable and turntable support, wash in



mild, sudsy water; for heavily soiled areas use a mild cleanser and scouring sponge. The turntable and turntable support are dishwasher safe.

### **CARING FOR YOUR MICROWAVE OVEN**

# INSTALLING AND CARING FOR THE FILTERS

Do not allow grease and soil to build up in the grease filters. It will decrease the exhaust fan efficiency and could cause a fire. Remove and clean grease filters at least once a month.

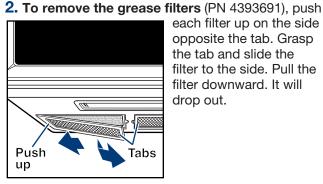
NOTE: If your microwave hood combination is installed to recirculate air, you should install the charcoal filter accessory (PN 4393690). The charcoal filter cannot be cleaned and should be replaced every 6 to 12 months. To order the filter, call 1-800-447-6737 and follow the instructions and telephone prompts you hear.



**Electrical Shock Hazard** Disconnect power before removing filters. Replace all panels before operating. Failure to do so can result in death or electrical shock.

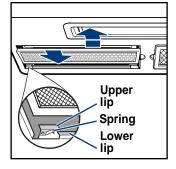
### Removing, cleaning, and replacing

**1.** Unplug microwave oven or disconnect power.



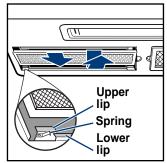
each filter up on the side opposite the tab. Grasp the tab and slide the filter to the side. Pull the filter downward. It will drop out.

**5.** To replace the charcoal filters, push each filter



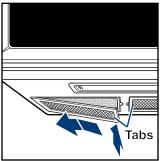
to the back of the opening, between the upper and lower lips against the springs. Swing the front of the filter up against the upper lip. Slide the filter forward while pushing it up against the upper lip. The filter will now be held in position between the lips by the spring.

**3. To remove the charcoal filters,** push the back



of each filter away from you. This will slide the front of the filter off the lower lip. Swing the front of the filter down and slide the filter out.

6. To replace the grease filters, slide each filter

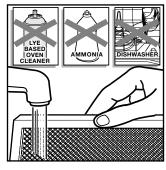


into the outer side of the filter opening. Make sure you are sliding in the side of the filter that does not have the tab. Hold the tab with your other hand. Push up the tab side of the filter and slide the filter to the other side of the opening to lock into place.

7. Plug in microwave oven or reconnect power.

**NOTE:** Do not operate the vent fan without the filters in place.

4. Soak grease filters in hot water and a mild



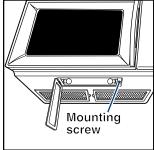
detergent. Scrub and swish to remove embedded dirt and grease. Rinse well and shake to dry. Do not use ammonia, corrosive cleaning agents such as lye-based oven cleaners, or place in a dishwasher. The

filter will turn black or could be damaged.

## REPLACING THE COOKTOP AND OVEN LIGHTS

### The cooktop light

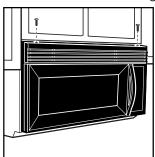
- 1. Unplug microwave oven or disconnect power.
- 2. Remove the bulb cover mounting screw and carefully remove



the cover.

- 3. Replace bulb(s) with candelabra-base 30-watt bulb(s) (PN 4393681).\*
- 4. Replace the bulb cover and mounting screw. **5.** Plug in microwave oven or reconnect power.

- The oven light
- **1.** Unplug microwave oven or disconnect power.
- 2. Remove the two vent grille mounting screws



located above the cover (the two outer screws).

- **5.** Replace the bulb with a candelabra-base 30-watt bulb (PN 4393681).\*
- 6. Close the bulb cover.
- 7. Slide the top of the vent grille into place.

8. Plug in microwave oven or reconnect power.

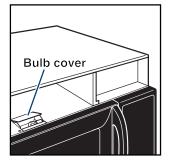


Push the bottom until it snaps into place. Replace the mounting screws.

**3.** Tip the grille forward, then lift out to remove.



**4.** Lift up the bulb cover.



\* To order bulbs call 1-800-447-6737 and follow the instructions and telephone prompts you hear.

# **COOKING GUIDE**

# **MICROWAVE COOKING TIPS**

### Amount of food

• If you increase or decrease the amount of food you prepare, the time it takes to cook that food will also change. For example, if you double a recipe, add a little more than half the original cooking time. Check for doneness and, if necessary, add more time in small increments.

### Starting temperature of food

• The lower the temperature of the food being put into the microwave oven, the longer it takes to cook. Food at room temperature will be reheated more quickly than food at refrigerator temperature.

### **Composition of food**

- Food with a lot of fat and sugar will be heated faster than food containing a lot of water. Fat and sugar will also reach a higher temperature than water in the cooking process.
- The more dense the food, the longer it takes to heat. "Very dense" food like meat takes longer to reheat than lighter, more porous food like sponge cakes.

### Size and shape

- Smaller pieces of food will cook faster than larger pieces. Also, same-shaped pieces cook more evenly than different-shaped pieces.
- With foods that have different thicknesses, the thinner parts will cook faster than the thicker parts. Place the thinner parts of chicken wings and legs in the center of the dish.

### Stirring, turning foods

• Stirring and turning foods spreads heat quickly to the center of the dish and avoids overcooking at the outer edges of the food.

### **Covering food**

- Cover food to:
- Reduce splattering
- Shorten cooking times
- Keep food moist

You can use any covering that lets microwaves pass through.

### **Releasing pressure in foods**

• Several foods (for example: baked potatoes, sausages, egg yolks, and some fruits) are tightly covered by a skin or membrane. Steam can build up under the membrane during cooking, causing the food to burst. To relieve the pressure and to prevent bursting, **pierce** these foods before cooking with a fork, cocktail pick, or toothpick.

### Using standing time

- Always allow food to stand after cooking. Standing time after defrosting and cooking allows the temperature to evenly spread throughout the food, improving the cooking results.
- The length of the standing time depends on how much food you are cooking and how dense it is. Sometimes it can be as short as the time it takes you to remove the food from the oven and take it to the serving table. However, with larger, denser food, the standing time may be as long as 10 minutes.

continued on next page

### MICROWAVE COOKING TIPS (CONT.)

### Arranging food

For best results, place food evenly on the plate. You can do this in several ways:

- If you are cooking several items of the same food, such as baked potatoes, place them in a ring pattern for uniform cooking.
- When cooking foods of uneven shapes or thickness, such as chicken breasts, place the smaller or thinner area of the food towards the center of the dish where it will be heated last.
- Layer thin slices of meat on top of each other.
- When you cook or reheat whole fish, score the skin this prevents cracking.
- Do not let food or a container touch the top or sides of the oven. This will prevent possible arcing.

### Using aluminum foil

Metal containers should not be used in a microwave oven. There are, however, some exceptions. If you have purchased food which is prepackaged in an aluminum foil container, refer to the instructions on the package. When using aluminum foil containers, cooking times may be longer because microwaves will only penetrate the top of the food. If you use aluminum containers without package instructions, follow these guidelines:

- **Place** the container in a glass bowl and add some water so that it covers the bottom of the container, not more than 1/4 inch (6 mm) high. This ensures even heating of the container bottom.
- Always remove the lid to avoid damage to the oven.
- Use only undamaged containers.
- Do not use containers taller than <sup>3</sup>/<sub>4</sub> inch (19 mm).
- Container must be at least half filled.
- **To avoid arcing,** there must be a minimum <sup>1</sup>/<sub>4</sub> inch (6 mm) between the aluminum container and the walls of the oven and also between two aluminum containers.
- Always place the container on the turntable.
- Reheating food in aluminum foil containers usually takes up to double the time compared to reheating in plastic, glass, china, or paper containers. The time when food is ready will vary depending upon the type of container you use.
- Let food stand for 2 to 3 minutes after heating so that heat is spread evenly throughout container.

## Cooking you should not do in your microwave oven

- **Do not** do canning of foods in the oven. Closed glass jars may explode, resulting in damage to the oven or possible personal injury.
- **Do not** use the microwave oven to sterilize objects (baby bottles, etc.). It is difficult to keep the oven at the high temperature needed for safe sterilization.

# **QUESTIONS AND ANSWERS**

QUESTIONS	ANSWERS
Can I operate my microwave oven without the turntable or turn the turntable over to hold a large dish?	No. If you remove or turn over the turntable, you will get poor cooking results. Dishes used in your oven must fit on the turntable.
Can I use a rack in my microwave oven so that I may reheat or cook on two levels at a time?	You can use a rack only if the rack is supplied with your microwave oven. If you use a rack not supplied with the microwave oven, you can get poor cooking performance and/or arcing.
Can I use either metal or aluminum pans in my microwave oven?	You can use aluminum foil for shielding (use small, flat pieces), small skewers, and shallow foil trays (if tray is ¾ inch deep or less and at least half filled with food to absorb microwave energy). Never allow metal to touch walls or door. (For more information, see "Using aluminum foil" in the "Cooking Guide" section.)
Is it normal for the turntable to turn in either direction?	Yes. The turntable rotates clockwise or counter- clockwise, depending on the rotation of the motor when the cooking cycle begins.
Sometimes the door of my microwave oven appears wavy. Is this normal?	This appearance is normal and does not affect the operation of your oven.
What are the humming noises that I hear when my microwave oven is operating?	You hear the sound of the transformer when the magnetron tube cycles on.
Why does the dish become hot when I microwave food in it? I thought that this should not happen.	As the food becomes hot it will conduct the heat to the dish. Be prepared to use hot pads to remove food after cooking.
What does "standing time" mean?	"Standing time" means that food should be removed from the oven and covered for additional time to allow it to finish cooking. This frees the oven for other cooking.
Why does steam come out of the air exhaust vent?	Steam is normally produced during cooking. The microwave oven has been designed to vent this steam out the vent.
Can I pop popcorn in my microwave oven? How do I get the best results?	Yes. Pop packaged microwave popcorn following manufacturer's guidelines or use the preset POPCORN pad. Do not use regular paper bags. Use the "listening test" by stopping the oven as soon as the popping slows to a "pop" every one or two seconds. Do not repop unpopped kernels. Do not pop popcorn in glass cookware.

# TROUBLESHOOTING

Most cooking problems often are caused by little things you can find and fix without tools of any kind. Check the lists below and on the next page before calling for assistance or service. If you still need help, see the "Requesting Assistance or Service" section on page 38.

### **MICROWAVE OVEN DOES NOT WORK**

PROBLEM	CAUSE
Nothing works.	<ul> <li>The power supply cord is not plugged into a live circuit with the proper voltage. (See the "Electrical requirements" section on page 5 and the "Electrical connection" section on page 12.)</li> </ul>
	A household fuse has blown or a circuit breaker has tripped.
	ullet The electric company has had a power failure.
The microwave oven will not run.	<ul> <li>You are using the oven as a timer. Touch TIMER SET/OFF to cancel the Minute Timer.</li> </ul>
	<ul> <li>The door is not firmly closed and latched.</li> </ul>
	<ul> <li>You did not touch START/ENTER.</li> </ul>
	<ul> <li>You did not follow directions exactly.</li> </ul>
	<ul> <li>An operation that you set earlier is still running. Touch OFF/CANCEL to cancel that operation.</li> </ul>

# **COOKING TIMES**

PROBLEM	CAUSE
Food is not cooked enough.	• The electric supply to your home or wall outlets is low or lower than normal. Your electric company can tell you if the line voltage is low. Your electrician or service technician can tell you if the outlet voltage is low.
	<ul> <li>The cook power is not at the recommended setting. Check the chart on page 21.</li> </ul>
	<ul> <li>You have not allowed enough cooking time for the amount of food being cooked. Larger amounts of food need longer cooking times.</li> </ul>
The display shows a time	The oven door is not closed completely.
counting down but the oven is not cooking.	<ul> <li>You have set the controls as a minute timer. Touch TIMER SET/OFF to cancel the Minute Timer.</li> </ul>

# TURNTABLE

PROBLEM	CAUSE
The turntable will not turn.	<ul> <li>The turntable is not correctly in place. It should be correct-side up and sitting firmly on the center shaft.</li> </ul>
	<ul> <li>The support is not operating correctly. Remove the turntable and restart the oven. If the support still does not move, call an authorized service technician for repair. Cooking without the turntable can give you poor results.</li> </ul>

# TONES

PROBLEM	CAUSE
You do not hear the	<ul> <li>You have not entered the correct command.</li> </ul>
programming or end-of-cycle tone.	<ul> <li>You have turned off the tone. See the "Audible signals" section on page 15.</li> </ul>

### **DISPLAY MESSAGES**

PROBLEM	CAUSE
The display is flashing ":".	• There has been a power interruption. Reset the clock. (See the "Setting the clock" section on page 17.)

If none of these items are causing your problem, see the "Requesting Assistance or Service" section on page 38.

# **REQUESTING ASSISTANCE OR SERVICE**

To avoid unnecessary service calls, please check the "Troubleshooting" section. It may save you the cost of a service call. If you still need help, follow the instructions below.

## **IF YOU NEED ASSISTANCE OR SERVICE**

#### Call our Consumer Assistance Center toll free at

1-800-44-ROPER (1-800-447-6737). Our consultants are available to assist you.



When calling:

Please know the purchase date, and

the complete model and serial number of your appliance (see the "A Note to You" section). This information will help us better respond to your request.

#### Our consultants provide assistance with:

- Features and specifications on our full line of appliances
- Installation information
- Use and maintenance procedures

## FOR FURTHER ASSISTANCE

If you need further assistance, you can write to us with any questions or concerns at:

**Roper Brand Home Appliances** Consumer Assistance Center c/o Correspondence Dept. 2000 North M-63 Benton Harbor, MI 49022-2692

Please include a daytime phone number in your correspondence.

- Accessory and repair parts sales
- Specialized customer assistance (Spanish speaking, hearing impaired, limited vision, etc.)
- Referrals to local dealers, service companies, and repair parts distributors

To locate an authorized servicer in your area, you can also look in your telephone directory Yellow Pages.

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# WARRANTY ROPER® MICROWAVE OVEN

blacement parts and repair labor to correct defects in materials or aship. Service must be provided by an authorized Roper
company.
acement magnetron tube on microwave ovens if defective in s or workmanship.

- 1. Correct the installation of your microwave oven.
- 2. Instruct you how to use your microwave oven.
- 3. Replace house fuses or correct house wiring.
- 4. Replace owner-accessible light bulbs.
- **B.** Repairs when your microwave oven is used in other than normal, single-family household use.
- C. Pickup and delivery. Your microwave oven is designed to be repaired in the home.
- **D.** Damage to your microwave oven caused by accident, misuse, fire, flood, acts of God, or use of products not approved by us.
- E. Any labor costs during limited warranty.
- F. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.

#### THIS ROPER APPLIANCE IS WARRANTED BY WHIRLPOOL CORPORATION. UNDER NO CIRCUMSTANCES SHALL IT BE LIABLE UNDER THIS WARRANTY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### Outside the United States, a different warranty may apply. For details, please contact your authorized Roper dealer.

If you need service, first see the "Requesting Assistance or Service" section of this book. After checking "Requesting Assistance or Service," additional help can be found by calling our toll-free telephone number, **1-800-44-ROPER (1-800-447-6737)**, from anywhere in the U.S.A.