

# **KitchenAid**.

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**WARNING:** When using your dishwasher, follow basic precautions, including the following:

- 1. Read all instructions before using the dishwasher.
- This dishwasher must be properly grounded; see Installation Instructions for details.
- 3. Use the dishwasher only for its intended function.
- Use only detergents or wetting agents recommended for use in a dishwasher, and keep them out of the reach of children.
- When loading items to be washed:
  a. Locate sharp items so that they are not likely to damage the door seal.
  - b. Load sharp knives with the handles up to reduce risk of cut-type injuries.
- Do not wash plastic items unless marked "dishwasher safe" or the equivalent. For plastic items not so marked, check the manufacturer's recommendations.
- 7. Do not operate your dishwasher unless all enclosure panels are properly in place.
- 8. Do not tamper with controls.
- 9. Do not abuse, sit on, or stand on the door or dish rack of the dishwasher.
- 10. To reduce the risk of injury, do not allow children to play in or on a dishwasher.
- 11. Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for two weeks or more. Hydrogen gas is explosive. If the hot water system has not been used for such a period, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. Since the gas is flammable, do not smoke or use an open flame during this process.
- Remove the door to the washing compartment when removing an old dishwasher from service or discarding it.

## Take a minute...

Before you use your dishwasher, please fill out and mail your ownership registration card. This card will enable us to contact you in the unlikely event of a product safety notification and assist us in complying with the provisions of the Consumer Product Safety Act. THIS CARD DOES NOT VERIFY YOUR WARRANTY.

Keep a copy of the bill of sale showing the date of purchase and/or date of installation of your dishwasher. PROOF OF PURCHASE WILL INSURE YOU OF IN-WARRANTY SERVICE.

Write down the following information. You will need it if your dishwasher ever requires service.

Model Number\*

Serial Number\*

Date Purchased

Date Installed

Dealer's Name

Address

Phone

\*Model and Serial Numbers are located on a label at the left side of the door opening.

## You Should Know That...

- KitchenAid dishwashers operate on 115 volts, 60 hertz A.C. house current. They cannot be converted to operate on 220 volts, 50 hertz house current.
- To protect against possible rupture of fill valve BE SURE water lines leading to the dishwasher, as well as water lines in the dishwasher, are protected against freezing. Such ruptures are not covered by the warranty.
- The door hinges or latch mechanism of your dishwasher should be removed if you discard or otherwise remove your dishwasher from service. In California, it is a misdemeanor for anyone discarding the appliance not to follow this safety procedure. This extra step can save the lives of curious children at play.

- Step 1...Load dishes into racks according to instructions on pages 6 and 7. DO NOT OPERATE DISHWASHER WITHOUT RACKS IN PLACE.
- Step 2... Add detergent to detergent dispenser, see page 9.
- Step 3...Close door, do not latch.
- Step 4...Advance Cycle Selection Dial slowly to desired cycle. Firmly latch the door. The rest is automatic. The dishwasher will rinse and wash according to the cycle selected and then turn itself off. The dial will advance to OFF when the cycle is completed.



**NORMAL WASH CYCLE** is used to wash daily loads with normal amounts of food soil.

What happens during this cycle? There are two wash periods with after rinses followed by a no heat/dry period.

## Adding Dishware During A Cycle

You can add a forgotten item to the dishwasher anytime before the wash portion of the cycle. To stop the cycle, just unlatch the door handle. However, opening the door during a cycle lessens the cleaning power, so try to load all items before starting the cycle.

To restart the cycle, close the door and latch the handle. The cycle will start exactly where it was stopped.

## To Cancel A Cycle

The Cycle Selection Dial may be used to cancel any cycle in progress. If water is present in the dishwasher, turn the dial slowly to the drain portion of the wash or rinse. You will hear water draining when you have advanced to the proper location. Let the dishwasher drain completely. Lift the handle and advance the dial to the OFF position. This cancels the cycle.

If water is absent from the dishwasher, lift door latch to stop dishwasher action and advance dial to the OFF position. This cancels the cycle.

- the fill valve opening or closing and the sound of water entering the dishwasher
- water being pumped out during drain portion of cycle
- detergent cup opening
- timer clicking as it advances or resets
- pump motor starting

## What Can and Cannot Be Washed in Your Dishwasher

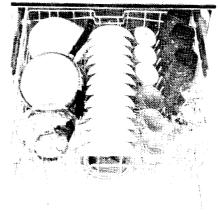
Most tableware, cookware, and silverware can be safely washed in your KitchenAid dishwasher. If you have any doubts about a particular piece of dishware, check with the manufacturer to see if it is dishwasher safe. If you cannot reach the manufacturer, simply test-wash a small item for several weeks before attempting to wash an entire set.

**REMEMBER:** It is the user's responsibility to determine if dishware should be washed in a dishwasher.

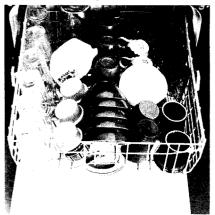
Material	Dishwasher Safe?	Exceptions/ Special Information	Material	Dishwasher Safe?	Exceptions/ Special Information
Aluminum	Yes	High water temperature and detergents may af- fect finish of anodized aluminum.	Pewter	No	High water tempera- tures and detergent may discolor or pit finish.
Cast Iron	No	Seasoning will be re- moved, and iron will rust.	Plastics	Yes	Always check manufac- turer's recommenda- tion before washing.
China/ Stoneware	Yes	Always check manufac- turer's recommenda- tion before washing. Antique, hand-painted,			Plastics vary in their capacity to withstand high water tempera- tures and detergents.
		or over-the glaze pat- terns may fade. Gold- leaf may discolor. If in doubt, test-wash a small item for several weeks before washing an entire set.	Stainless Steel	Yes	Rinse if not washing immediately. Pro- longed contact with foods containing salt, vinegar, milk products or fruit juice could damage finish.
Crystal	Yes	Always check manufac- turer's recommenda- tion before washing. Some types of leaded crystal may etch with repeated washings. If in doubt, test-wash a small item for several	Sterling Silver or Silverplate	Yes	Rinse if not washing immediately. Pro- longed contact with food containing salt, acid, or sulfide (eggs, mayonnaise, and sea- food) could damage finish.
		weeks before washing an entire set.	Tin	No	May rust.
Dirilyte	No	Gold-colored flatware will discolor.	Wooden Ware	n No	Always check manufac- turer's recommenda- tion before washing. Untreated wood may warp, crack, or lose its finish.
Glass	Yes	Milk glass will yellow with repeated dish- washer washing.			
Hollow Handle Knives	No	Handles of some knives are attached to the blade with adhesives which may loosen if dishwasher washed.			

Scrape leftover food, bones, toothpicks, and other hard items from the dishware. Never prewash dishes with a liquid detergent. This type of detergent will cause sudsing in the dishwasher and will result in poor cleaning and/or spotting and filming on the dishware.

## Upper Rack Loading Examples

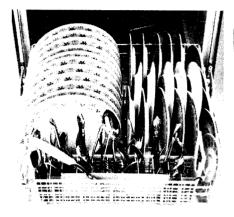


Glasses, cups, bowls, and pans may be loaded together. Stability is important when loading such items.



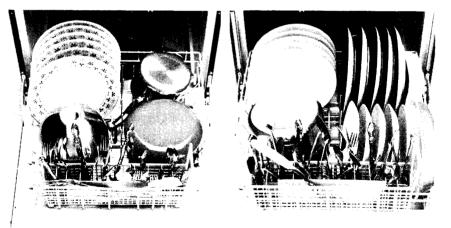
To achieve stability, load glasses and cups between pins and over pins. Bowls and cups may be loaded in the center row as shown.

## Lower Rack Loading Examples





- For maximum capacity and stability of an all-plate load, overlap or "butterfly" small plates on right side, as shown.
- Cereal/soup bowls may be loaded in a variety of ways, depending upon the shape of the bowls.

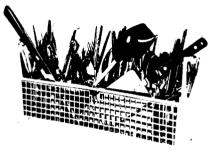


• Plates may be loaded front to back or side to side with pots, pans and large cookware.

## Silverware Basket

The silverware/cutlery basket can be removed for loading and unloading.

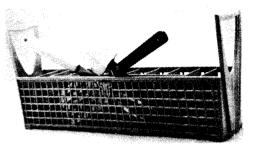
The best washing results will be obtained by loading silverware with handles up and down. Sharp utensils, however, should be loaded with handles up to prevent possible injury. Slim handled silverware should also be loaded with handles up to prevent them from protruding through the basket, possibly causing damage to the silverware or dishwasher.



Load forks and spoons so they do not nest together. Nested items cannot be properly washed.



The cutlery section in the front of the basket is for long-handled utensils and long knives.



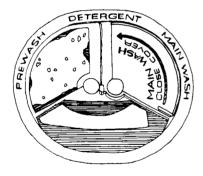
REMEMBER: Silver and stainless steel flatware may be damaged if exposed to foods containing salt, vinegar, milk products, or fruit juices for long periods of time. Rinse flatware if not washing immediately.

## Low Suds Mean High Performance

1. Use an automatic dishwasher detergent such as ALL, CASCADE, ELEC-TRASOL, or FINISH. Never use soap, hand dishwashing detergent, laundry detergent, or laundry enzyme products.

2. Add your detergent to the dispenser immediately before starting. Detergent exposed to moisture over a period of time may become caked and ineffective. An open box of detergent should stay fresh for about one month.

**3.** For the Normal Wash Cycle fill both the dispenser cups with the proper amount of detergent, and close the compartment.



## **Some Hard Facts:**

ALWAYS use at least one tablespoon of automatic dishwashing detergent in both dispenser cups because there are ingredients in detergent to help protect your dinnerware. The amount of detergent needed depends on the amount of food soil on the dishes and the hardness of water. If you have hard water, you will have to use more detergent than if you have soft water. Excessive amounts of detergent combined with soft water may cause etching of glassware.

Contact your local water utility, area water softening company, or state university extension agent to determine whether your water is hard or soft.

WATER HARDNESS	AMOUNT OF DETERGENT
Soft Water 0-4 grains per gallon	Fill each dispenser half full (approximately 2 tablespoons per dispenser).
Medium Hard Water 4-8 grains per gallon	Fill each dispenser 3/4 full (approximately 2-1/2 tablespoons per dispenser).
Hard Water 8-12 grains per gallon	Fill each dispenser completely (approxi- mately 3 tablespoons per dispenser).

If you live in a state that mandates lowphosphate dishwasher detergents (phosphate content of 8.7 percent or less), you may find it necessary to use more detergent, particularly if you have hard water. Low-phosphate detergents usually work well in soft water, but in hard water they can cause spotting and filming, even if the amount of detergent used is increased. A rinse agent dispenser is optional and may be installed in your dishwasher. For installation, see WHO TO CALL FOR SERVICE, listed in the Warranty.

The reservoir will hold 7 fluid ounces of rinse agent, enough to last a few months. Liquid rinse agents such as JET DRY are available in your local supermarket.



**WARNING:** DISHWASHER DETER-GENTS AND RINSE AGENTS CAN BE HARMFUL IF TAKEN INTERNALLY. FOR SAFETY'S SAKE, PLEASE STORE THESE PRODUCTS OUT OF CHILDREN'S REACH.

## A Clean Machine...

## **General Cleaning**

The porcelain enamel interior of your dishwasher will seldom need cleaning. However, if mineral deposits from hard water accumulate, clean the interior with a mild scouring powder such as BON AMI or follow the suggestions in the "To Remove Spots and Film" section on page 16.

The control panel can be wiped clean with a damp cloth, then dried. NEVER use detergents or abrasive or powdered cleansers which can mar the finish.

The enamel or wood fronts and sides can be cleaned with a soft cloth and a mild, non-abrasive soap and water solution. NEVER use paper towels for cleaning. Always dry with a soft cloth.

## Drain Air Gap

Some state or local plumbing codes require the addition of a drain air gap between a built-in dishwasher and the home drain system. This device protects your dishwasher against water backing up into it when a drain clogs. The drain air gap is usually located on top of the sink or countertop near the dishwasher.

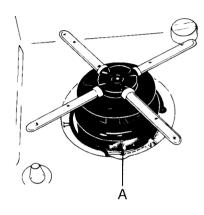
**REMEMBER:** This external plumbing device is not part of your KitchenAid Dishwasher

To Clean The Drain Air Gap:

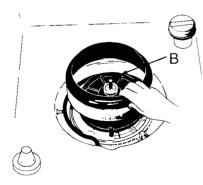
Clean the drain air gap periodically to insure proper drainage of your dishwasher. Follow drain air gap cleaning instructions provided by the manufacturer. With most types, just lift off the chrome cover, unscrew the plastic cap, and then check for any buildup of soil. Clean, if necessary.

CHECK THE AIR GAP ANYTIME YOUR DISHWASHER ISN'T DRAIN-ING WELL.

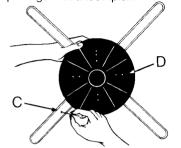
**REMEMBER:** The warranty provided with your dishwasher does not cover service costs directly associated with the cleaning or repair of the external drain air gap. The water in your dishwasher is being continuously filtered by a triple filtration system. The removable stainless steel filter (A) and the ultra-fine filter (B) work simultaneously to trap food soils and prevent them from recirculating and redepositing on dishes. The removable stainless steel filter should not need cleaning under normal use, but if necessary, can be easily lifted out.



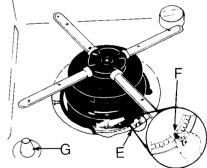
TO REMOVE the stainless steel filter, lift lower wash arm straight up. Lift filter out. TO CLEAN, scrub with a stiff brush under running water. TO REPLACE, snap stainless steel filter over the ultrafine filter and then replace wash arm. When replacing wash arm, be sure that water jets are facing up.



If the stainless steel filter needs frequent cleaning, or if there is food soil remaining on dishware, check underside of wash arm for blockage of the single stainless steel spray nozzle (C) or the nine water jets (D). Clean out openings with a toothpick.



The Coarse Strainer (E) collects bones, pits, or other large items which may have mistakenly gotten into the dishwasher. On occasion, check the strainer for such items. The Coarse Strainer may be easily removed if necessary. TO REMOVE, lift strainer out by squeezing center section (F) and remove. TO RE-PLACE, squeeze center section so clips snap into square notch.



Overflow Protection Float—The blue float (G) in the front left corner of the dishwasher tank prevents the dishwasher from overflowing. The float must be in place for the dishwasher to operate.

NOTE: A small amount of water always remains in the sump (under the ultrafine filter) to lubricate the seal.

- Flash Dry dishes. Because of the heat buildup in dishware during the wash cycle, they can be flash dried (a process which causes water to evaporate very quickly). To flash dry your dishware, advance the Cycle Selection Dial to the OFF position after the final rinse; open the door and pull out the racks.
- Run the dishwasher only with a full load.
- Run the dishwasher at night during the summer to avoid daytime heat load.

## **Closed for the Season**

CAUTION: To protect against possible rupture of fill valve, BE SURE water lines leading to, as well as in the dishwasher, are well protected against freezing. RUPTURES OF THIS KIND ARE NOT COVERED BY THE WARRANTY.

## **The Winter Season:**

To safeguard your KitchenAid dishwasher when it is exposed to freezing temperatures in a seasonal dwelling, have your local KitchenAid service person do the following.

- 1. Close and latch the door.
- 2. Turn off electricity to the dishwasher.
- 3. Shut off water supply. Place pan under fill valve, and disconnect fill valve at both inlet and outlet sides. Drain water into pan.
- 4. Place a pan under the check valve outlet, and disconnect the flexible tubing at the check valve. Drain machine water into pan. Leave fill and check valve disconnected.

To restore service, reconnect the fill valve and the connection at the check valve. Turn on the electricity and the water supply. Close door. Select NOR-MAL WASH CYCLE, firmly latch door and let the machine complete its cycle. Check connections to make sure they are water tight and do not leak.

## The Summer Season:

Two simple steps will safeguard your KitchenAid dishwasher during an idle summer.

- 1. Turn off the water supply.
- 2. Turn off electricity to the dishwasher.

## Look Here First...

A convenient checklist for handling minor performance problems. Go over this list before calling for service. If you can't solve your dishwasher's problem, turn to page 20 for service information.

PROBLEM	CAUSE	SOLUTION
Food Soil Left On Dishes	Slowdown of wash arm due to high suds	Use recommended dishwasher detergents only. Never use soap or laundry detergents. Add more dishwasher detergent to increase amount of suds-inhibitors.
	Improper loading	Follow loading instructions in dishwasher Use and Care Guide.
	Low water pressure due to insufficient fill	Home water pressure should be 20 to 120 psi for proper dishwasher fill. A booster pump on the water supply may be necessary if pressure is too low.
	Use of incorrect, too little or ineffective detergent	Use recommended dishwasher detergents only. Follow recommendations in Use and Care Guide for amounts; never use less than one tablespoon per load. Detergent must be fresh to be effective. Always store it in a cool, dry area, preferably in an airtight container.
	Detergent cakes in dispenser	Use fresh detergent only. Do not allow detergent to sit for several hours in a wet dispenser. Have dispenser checked to make sure it is working properly.
	Water temperature is too low	Turn home water heater up so water entering dishwasher is 140°F (60°C) minimum. See recommended procedure ''To Check Water Temperature, '' page 16.
	Filter cleaning spray nozzle on wash arm is blocked	Remove lower wash arm and turn upside down. Check single stainless steel spray nozzle and nine water jets located on underside of wash arm. See page 12. If openings are blocked, clean out with a toothpick.
Spotting and Filming	Hard water or high mineral content in water	Conditioning the final rinse water with a liquid rinse agent helps eliminate spotting and filming. Keep the dispenser full with a rinse agent, such as JET DRY, at all times.
	Water temperature is too low	Turn home water heater up so water entering dishwasher is 140°F (60°C) minimum. See recommended procedure ''To Check Water Temperature,'' page 16.
	Use of incorrect detergents	Use recommended dishwasher detergents only.
	Incorrect amount of detergent	Follow recommendations in dishwasher Use and Care Guide for amount. Heavy soil and/or hard water generally require extra detergent.
	Use of ineffective detergents	Detergent should be fresh. Store in a cool, dry place, preferably in an airtight container. Discard lumpy detergent.
	Insufficient fill caused by low water pressure	Home water pressure should be 20 to 120 psi for proper dishwasher fill. A booster pump on the water supply may be necessary if pressure is too low.

PROBLEM	CAUSE	SOLUTION
Dishes Do Not Dry Completely	Dishes do not drain properly	Dishes must have proper water drainage. Do not over- load. Follow instructions for loading in dishwasher Use and Care Guide. Use a liquid rinse agent to speed draining.
	Plastics	Some plastics, due to material, may need to be towel dried.
Silica Film or Etching (Silica Film is a White Iri- descent Deposit; Etching is a Cloudy Film)	A water chemical re- action with certain types of glassware. Usually caused by some combination of soft or softened water, alkaline washing solutions, insufficient rinsing, overloading the dish- washer, and heat of drying.	It may not be possible to prevent problem, except by hand washing. To retard this process, use a minimum amount of detergent but not less than one tablespoon per load. Use a liquid rinse agent and underload the dish- washer to allow thorough rinsing. Remove glasses from dishwasher before dry cycle. Silica Film and etching are permanent and cannot be removed.
Black or Gray Marks on Dishes	Aluminum markings	Aluminum pieces should be loaded so that they will not rub against dinnerware during washing. Throw-away alu- minum items should not be dishwasher washed because they may break down and cause marking. Aluminum markings can be removed by using a mild abrasive cleanser.
Brown Stains on Dinnerware and Dishwasher Interior	High iron content in water supply	Remove by washing dishes (after food soil has been re- moved) with 1 teaspoon to 1 tablespoon of citric acid crystals added to Main Wash compartment of detergent dispenser. Do not use detergent. Follow with NORMAL WASH CYCLE with detergent. If treatment is needed more often than every other month, the installation of an iron removal unit is recommended.
White Spots on Cookware with Non-Stick Finish	Seasoning removed by dishwasher detergents	Re-season cookware after dishwasher washing.
Chipping of Dishware	Improper loading	Load dishes and glasses so that they are stable and do not strike together from washing action. (Note: Some types of china and glassware are too delicate for auto- matic dishwashing and should be hand washed; for example: antiques, featheredged and similar types.) Moving racks in and out smoothly will also minimize chipping.
Stainless Steel Filter Needs Fre- quent Cleaning	Filter is not placed in dishwasher correctly	Make sure stainless steel filter is seated properly under wash arm. See page 12.
	Spray nozzle on wash arm is blocked	Remove lower wash arm—see page 12—and turn up- side down. On under side of each tube is an indentation. In one of these indentations is a nozzle (hole) which cleans filter. If this nozzle is blocked, clean out with toothpick.
	Dishes not scraped before loading	Make sure leftover food, bones, toothpicks and other hard items are scraped from dinnerware before loading.

## To Remove Spots and Film:

To remove spots and film on dishware and glasses, or hard water film on the interior of the dishwasher, you may want to use stripping products such as LIME-A-WAY or GLASS MAGIC. These products are available in the detergent section of your local grocery store; follow the manufacturer's directions.

Or you may use vinegar with the following procedure:

- Load clean dishes and glasses in dishwasher in regular manner. Do not load silverware or other metals in the dishwasher.
- Close and latch door and select NORMAL WASH CYCLE. Do not use detergent. Allow dishwasher to run through the first wash. When washer has filled for main wash portion of cycle, unlatch and open door. Add 2 cups of household vinegar. Close and latch door.
- 3. After final rinse water has drained, cancel cycle.
- 4. For a final polish, put two tablespoons of non-precipitating type water conditioner (such as CAL-GON) in the right-hand Main Wash compartment of detergent dispenser, and run dishwasher through complete NORMAL WASH CYCLE.

## To Check Your Water Temperature

For best dishwashing results, water should be at least 140°F (60°C) as it enters the dishwasher. To check the temperature, test it at the faucet located nearest your dishwasher.

- Setting the faucet control for the hottest water possible, run water into a glass set in the sink for at least one minute, allowing it to overflow.
- 2. Place a candy or meat thermometer into the water and read it at the maximum setting.
- 3. If the temperature is too low, raise the setting on your water heater.

## A New Look...

Your new KitchenAid dishwasher comes with a Stainless Steel Trim Kit and one front panel. It is painted almond on one side and white on the other. Thus, there are two front panel colors to choose from which are standard with your dishwasher.

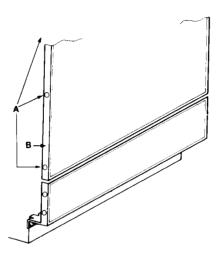
Changing the panel is an easy task. Just follow these steps:

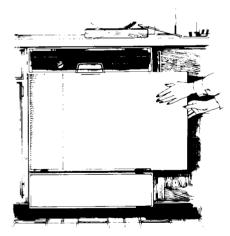
WARNING: TO PREVENT ELECTRIC SHOCK, disconnect electrical power supply to dishwasher before changing panels.

## **Upper Panel: Option A**

- Pull door open and on either side of the dishwasher door, remove the three screws (A) from the trim (B). Remove the loosened piece of trim.
- 2. Slide the panel out. Handle carefully so the panels will not be scratched or bent. Turn the panel to the desired color. Place the color panel in position then push the filler panel in behind it.
- 3. Replace the trim (B) and the three screws (A).

**NOTE:** If you are unable to change your upper panel using the above method due to the position of the dishwasher in relation to appliances and cabinets, follow the procedure outlined on the next page.





## **Upper Panel: Option B**

1. Pull door open. Remove the two screws (A) on each side of the dishwasher door that secure the upper panel assembly.

2. Close door while holding upper panel in place. Pull out lower edge of panel until top edge of panel drops down.

3. Place panel on a smooth, flat surface and remove three screws (B) from either side of panel to remove the trim strip (C).

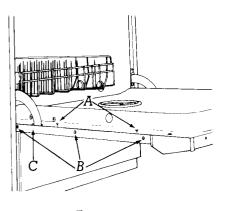
4. Slide the panel out. Handle carefully so the panel will not be scratched or bent. Turn the panel to the desired color. Place the color panel in position then push the filler panel in behind it.

5. Replace the trim strip and the three screws.

6. With hands placed at lower side of panel, slide the top edge of the panel up into position under the control panel (see illustration to the right).

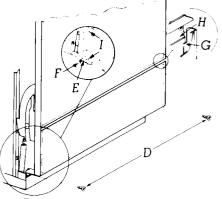
7. Hold the panel in place and open the door.

8. Hold panel in position with one hand. Replace the two screws (A) on each side of the dishwasher door that secure the panel assembly.





## Lower Panel:



- 1. Remove two screws (D) located under panel.
- 2. With hands placed under ends of panel, lift support tabs (E) and pull out until tabs clear kick plate (F).
- Pull lower panel down until side flanges (G) clear the support strip (H). Lower panel is then removed from dishwasher.
- Place panel on a smooth, flat surface and remove the two screws (I) from either side of the trim. Take off the loosened piece of trim.
- 5. Slide the panel out. Handle carefully so the panel will not be scratched or bent. Turn the panel to the desired color. Place the color panel in position then push the filler panel in behind it.
- 6. Replace the trim and screws (I).
- 7. Holding the assembled lower panel, slide the panel up onto the dishwasher front so that the side flanges (G), fit up behind the support strip (H). If this is done improperly, the lower panel will be loose and may fall off the dishwasher.
- 8. Lift support tabs (E) of panel up and push lower portion of panel back until support tabs (E) rest on kick plate (F).
- 9. Replace the screws (D).
- 10. Check that upper and lower panels are secure.

## **Optional Front Panels**

## More to Choose From

## 1. Wood

The stainless door trim will accommodate a custom wood front up to 1/4 inch thick. Some wood panels are heavy and require special heavy dishwasher door springs. These may be ordered from your KitchenAid dealer as a service item, part #240418. For more information on installing a custom wood front, refer to the Dishwasher Installation Instructions. If you have misplaced these instructions, please write to: Manager Customer Relations KitchenAid Division Hobart Corporation

Troy, Ohio 45374 2. Solid Colors

If the colors provided with your dishwasher don't fit your kitchen decor, you can also order custom panels from your KitchenAid dealer in Fresh Avocado, Coffee, Stainless Steel, Harvest Wheat, and Onyx Black.

11. Reconnect electrical power supply.

## **Follow These Steps**

1. If your dishwasher should fail to operate, review the following list before calling your dealer. You could save the cost of a service call.

Has a fuse blown, or is the circuit breaker open?

Is the door closed and latched, and a cycle selected?

Is the overflow protection float in place? See page 12.

Is the water supply to the dishwasher turned on?

- 2. If your dishwasher is not washing properly, refer to the Problem, Cause, Solution chart on page 14 before you make a service call.
- If the problem is not due to one of the above items, see "Who To Call for Service" listed in the Warranty Statement.
- 4. If you are not satisfied with the action taken, contact the Major Appliance Consumer Action Panel (MACAP). MACAP is a group of independent consumer experts that voices consumer views at the highest levels of

the major appliance industry. Contact them only when the dealer, authorized servicing outlet, wholesale distributor, and Hobart Corporation have failed to resolve your problem.

Major Appliance Consumer Action Panel 20 North Wacker Drive Chicago, IL 60606

MACAP will in turn inform us of your action.

In all correspondence about your dishwasher, please include:

- Date
- Your Name, Address, and Telephone
  Number
- Type of Appliance
- Brand
- Model Number
- Serial Number
- Date Purchased
- Dealer from Which Purchased (include address)
- Servicing Agent (include name and address if different from dealer's)
- Location of Appliance
- A Clear Description of the Problem and the Service Required

## **KitchenAid**

#### ALABAMA

Birmingham 35201 Bellows-Evans, Inc. P.O. Box 1537 (205) 791-0890

ALASKA Anchorage 99501 North by Northwest, Inc. 1000 E. 4th Avenue (907) 278-3595

#### ARIZONA

Phoenix 85043 National Brands, Inc. 4633 W. Polk Street (602) 269-3201

#### ARKANSAS

Little Rock 72209 Arkansas Appliance Dist. Co. 5500 Patterson Rd. (501) 568-4310

#### CALIFORNIA

Burlingame 94010 R & K Distributors, Inc. 1701 Rollins Rd. P.O. Box 4348 (415) 692-3062 Commerce 90040 Sues, Young & Brown, Inc. 2200 Saybrook Ave. P.O. Box 22171 (213) 724-2400 Fresno 93715 Devlin-Drew Co 165 Broadway P.O. Box 1326 (209) 233-8811 San Diego 92126 Sues, Young & Brown, Inc. 9586 Dist. Ave. Suite "H" (619) 693-8839

#### COLORADO

Denver 80239 McNair Distributing Co. 5015 Paris Street P.O. Box 39921 (303) 371-2780

## CONNECTICUT

North Haven 06473 The Boyd Corporation 450 Sackett Point Rd. P.O. Box 476 (203) 288-3821

#### FLORIDA

Jacksonville 32203 Cain & Bultman, Inc. 2145 Dennis St. P.O. Box 2815 (904) 356-4812 Miami 33169 Cain & Bultman, Inc. 1111 N.W. 165th Street (305) 625-0461 Tampa 33602 Cain & Bultman, Inc. 202 N. 11th Street (813) 229-6571

#### GEORGIA

Atlanta 30325 W. D. Alexander Co. Division of Cain & Bultman, Inc. P.O. Box 19818 (404) 351-8200

#### HAWAII

Aiea 96701 Hobart Corporation 99-950 Iwaena St. (808) 487-8910

## ILLINOIS

Oak Brook 60521 Remco-Federal, Inc. 620 Enterprise Dr. (312) 654-2111 Peoria 61615 Remco-Federal, Inc. 8635 N. Industrial Rd. (309) 692-4521

#### INDIANA

Indianapolis 46219 Rodeteld Co., Inc. 8641 E, 30th St. P.O. Box 19326 (317) 898-0670 South Bend 46625 Mid West Sales and Ser., Inc. 917 S. Chapin St. (219) 287-3365 **IOWA** 

#### IUWA

Davenport 52807 Remco-Federal, Inc. 3707 Mississippi Ave. (319) 386-3040 Des Moines 50309 H. E. Sorenson Co. 100 S. W. First St. (515) 244-6267

#### KANSAS

Wichita 67202 Liberty Distributors, Inc. 149 N. Rock Island (316) 264-7393 Lenexa 66215 Zenith Distributing Corp. of Kansas 12600 W. 93rd St. (913) 888-4800

#### KENTUCKY

Louisville 40201 Roth Dist. Co., Inc. 3001 Crittenden Dr. P.O. Box 2161 (502) 634-4701

#### LOUISIANA

New Orleans 70183 George H. Lehleitner & Co., Inc. P.O. Box 23707 (504) 734-0530 Shreveport 71166 Tri-States Distributing Co., Inc. P.O. Box 1740 (318) 221-0553

#### MAINE

Portland 04106 The Boyd Corporation 75 Darling Ave. (207) 774-0326

#### MARYLAND

Baltimore 21223 The Zamoiski Co. 1101 DeSoto Rd. (301) 644-2900

#### MASSACHUSETTS

Woburn 01801 The Boyd Corporation 112 Commerce Way (617) 935-9165

## MICHIGAN

Lansing 48901 Geo. Worthington Co. 1611-35 N. Grand River Ave. (517) 487-3701 Alma 48801 Fischer-Flack, Inc. 6585 N. Jerome (517) 463-6104 Tavior 48180 Radio Distributing Co. 27015 Trolley Dr. (313) 295-4500 Wyoming 49508 Radio Distributing Co. 425 36th Street S.W. (616) 531-2310

#### MINNESOTA

Eden Prairie 55344 Roth Distributing Co., Inc. 7640 Commerce Way (612) 937-9540

## MISSISSIPPI

Jackson 39209 McKee and McRae, Inc. 845 Boling St. (601) 969-3002

#### MISSOURI

St. Louis 63146 Roth Distributing Co., Inc. 2392 Grissom Dr. (314) 567-4100

#### MONTANA

Billings 59107 Taylor Distributing Co. 4148 First Ave. South P.O. Box 30237 (406) 245-3055

## NEBRASKA

Omaha 68127 The Mark Anthony Co. 9767 ''1'' St. (402) 339-5410

#### NEW JERSEY

Newark 07102 Igoe Appliance Corp. 35 Halsey St. (201) 624-2000

## NEW MEXICO

Albuquerque 87197 Consolidated Dist. Co., Inc. Sun City Warehouse 1421 Broadway, N.E. P.O. Box 6364 Station "B" (505) 247-0137

## **KitchenAid**

#### NEW YORK

Buffalo 14203 Lee Distributing Co., Inc. 845 Washington St. (716) 856-7921 Latham 12110 Empire State Wholesalers, Inc. 5 Avis Dr. P.O. Box 759 (518) 783-5511 Svracuse 13211 Lee Distributing Co., Inc. 6671 Commerce Blvd. (315) 437-6544 Woodbury 11797 Leck Industries, Ltd. 135 Crossways Park Dr. (516) 921-8000

#### NORTH CAROLINA

Charlotte 28208 Southern Radio Corp. 1625 W. Morehead St. P.O. Box 668309 (704) 376-4461 Raleigh 27611 Warren Distributing Corp. 226 Glenwood Ave. P.O. Box 26628 (919) 828-9100

#### **NORTH DAKOTA**

Fargo 58102 Northern Plains Dist., Inc. 4014-15th Ave. North (701) 282-7500

#### OHIO

Cincinnati 45227 The Tracy-Wells Co. 5660 Wooster Pike (513) 271-1813 Columbus 43214 The Tracy-Wells Co. 3568 Indianola Ave. P.O. Box 14333 (614) 261-0331 Dayton 45401 V. J. McGranahan, Inc. 1415 Stanley Ave. P.O. Box 922 (513) 222-9911 Solon 44139 Midland Electric Co. 5100 Naiman Parkway (216) 248-8040 Holland 43528 McKimmy & Elliott Dist. Co. 6509-25 Ángola Rd. P.O. Box 367 (419) 865-5377

#### OKLAHOMA

Oklahoma City 73105 Modern Distributors, Inc. 200 E. Hill (405) 528-4537

#### OREGON

Portland 97214 Dean Distributing Co., Inc. 139 S.E. Taylor St. P.O. Box 14039 (503) 238-0558

#### PENNSYLVANIA

Duncansville 16635 Good Distributors, Inc. Corner Routes 22 & 220 P.O. Box 306 (814) 696-0246 Kingston 18704 Arrow Appliances & Electronics Dist. Co. 936 Rutter Ave. P.O. Box 1428 (717) 287-2188 Philadelphia 19116 S. S. Fretz, Jr., Inc. 2001 Woodhaven Rd. (215) 671-8300 Pittsburgh 15221 Houston-Starr Co. 300 Brushton Ave. (412) 242-6000 York 17405 Raub Supply Co. 3001 W. Market St. (717) 792-9711 RHODE ISLAND

## Providence 02914

The Boyd Corporation 315 Harris Ave. (401) 421-9005 SOUTH CAROLINA

#### Columbia 29201

Southern Radio Corp. Stadium Road P.O. Box 467 (803) 799-6143

#### SOUTH DAKOTA

Sioux Falls 57103 Max Pasley, Inc. 506 S. Cliff (605) 336-3760

#### TENNESSEE

Chattanooga 37421 153 Warehouse Mart (615) 899-1290 Knoxville 37919 Creswell & Co., Inc. 3910 Papermill Rd. (615) 584-9171 Memphis 38114 King Kitchens, Inc. 2449 Scaper St. (901) 743-9821 Nashville 37202 Hermitage Electric Supply Corp. 531 Lafayette St. P.O. Box 24990 (615) 244-4167

#### TEXAS

Amarillo 79105 Consolidated Dist. Co., Inc. 2300 North Western P.O. Box 149 (806) 372-1246 Dallas 75243 The Stewart Co. 11000 N. Central Expressway (214) 691-5555

Consolidated Dist. Co., Inc. 1830 Mills Ave. (915) 533-4464 Houston 77043 Earl McMillan Sales, Inc. 1100 W. Belt Dr., North (713) 467-1751 San Antonio 78294 Central Distributing Co. 1201 E. Houston Street P.O. Box 1229 (512) 225-1541 UTAH Salt Lake City 84125 Wells Dist. Co. 2620 S. 900 West P.O. Box 25008 (801) 972-8700 VERMONT Burlington 05402 Vermont Appliance Co. 44 Lakeside Ave. (802) 864-9831 VIRGINIA Richmond 23223 Bluefield Distributing Co. 2400 Magnolia Court (804) 649-7521 Roanoke 24015 Dixie Appliance Co. P.O. Box 4009 (703) 342-6000 WASHINGTON Tukwila 98188 F. B. Connelly Co 720 Andover Park E. P.O. Box 88407 (206) 575-0410 Seattle 98134 North by Northwest, Inc. 270 S. Hanford Street (206) 447-1800 Spokane 99220 Taylor Distributing Co., Inc. East 124 Sinto P.O. Box 3435 TA (509) 328-8110 WEST VIRGINIA

El Paso 79901

#### Charleston 25326

Eskew, Smith & Cannon 1206 Smith St. P.O. Box 1626 (304) 344-3411

#### WISCONSIN

Milwaukee 53225 Roth Distributing Co., Inc. 11925 W. Carmen Ave. (414) 353-9000

## **KITCHENAID**®

#### LENGTH OF WARRANTY:

## ONE YEAR FULL WARRANTY

FROM DATE OF INSTAL-LATION ON BUILT-IN MODELS AND FROM DATE OF PURCHASE ON PORTABLE MODELS.

#### FIVE YEAR LIMITED WARRANTY

ONE YEAR FULL PLUS SECOND THROUGH FIFTH YEAR LIMITED FROM DATE OF INSTAL-LATION ON BUILT-IN MODELS OR DATE OF PURCHASE ON PORTA-BLE MODELS.

#### TEN YEAR LIMITED WARRANTY

ONE YEAR FULL PLUS SECOND THROUGH TENTH YEAR LIMITED FROM DATE OF INSTAL-LATION ON BUILT-IN MODELS OR DATE OF PURCHASE ON PORTA-BLE MODELS.

#### KITCHENAID WILL PAY FOR:

Replacement parts and repair labor to correct defects in materials or workmanship. Service must be provided by a KitchenAid wholesale distributor or by one of their authorized KitchenAid servicing outlets.

Replacement parts (labor costs not included) for the onehalf horsepower motor if defective in materials or workmanship.

Replacement parts (labor costs not included) for the TriDura<sup>™</sup> Porcelain-on-steel tank or inner door if the tank or inner door develops a water leak as the result of defective materials or workmanship.

#### KITCHENAID WILL NOT PAY FOR:

- A. Service calls to:
  1. Correct the installation of the
  - dishwasher.
  - 2. Instruct you how to use the dishwasher.
  - Replace house fuses or correct house wiring.
  - 4. Correct house plumbing.
- B. Repairs when dishwasher is used in other than normal home use.
- C. Damage resulting from accident, alteration, misuse, abuse, improper installation or installation not in accordance with local electrical and plumbing codes.
- D. Any labor costs during limited warranty.

## HOBART CORPORATION DOES NOT ASSUME ANY RESPONSIBILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.

## HOW TO ARRANGE FOR SERVICE

- First call your dealer or repair service he recommends.
- If for some reason he is not available, or if you now reside in an area other than where the unit was purchased, look in the yellow pages of your phone book under "Dishwashing Machines" for authorized KitchenAid servicing outlets.
- If you are unable to obtain satisfactory service, contact the KitchenAid wholesale distributor. He is listed in the yellow pages of all metro area phone books under "Dishwashing

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Machines." A complete distributor listing is also printed in the Use and Care Guide furnished with the product.

 All service should be handled locally by the dealer from whom you purchased the unit or an authorized KitchenAid servicing outlet or wholesale distributor. If your local service is not satisfactory, contact the Customer Relations Department, KitchenAid Division, Hobart Corporation, Troy, Ohio 45374, phone 513-335-7171.

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