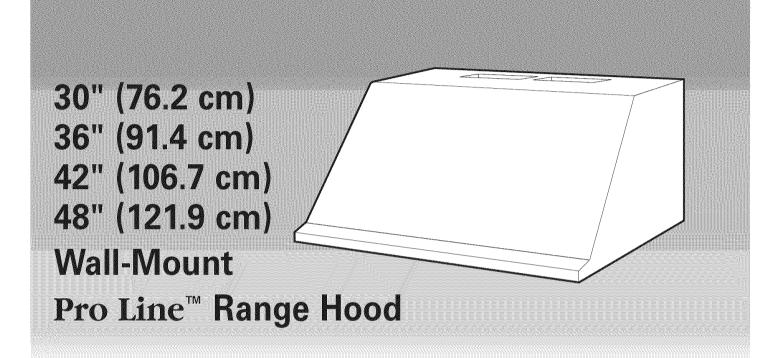
Installation Instructions and Use and Care Guide



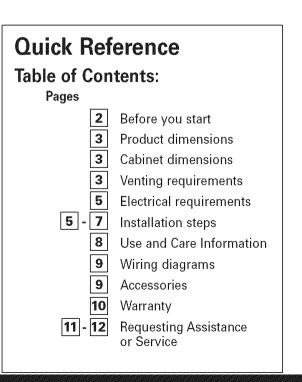
IMPORTANT: Read and save these instructions.

IMPORTANT:

Installer: Leave Installation Instructions with the homeowner.

Homeowner: Keep Installation Instructions for future reference.

Save Installation Instructions for local electrical inspector's use.



Before you start...

Your safety and the safety of others is very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.

This is the safety alert symbol. This symbol alerts you to potential hazards that can kill or hurt you and others. All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING". These words mean:

You can be killed or seriously injured if you don't <u>immediately</u> follow instructions.

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

Important: Observe all governing codes and ordinances.

Proper installation is your responsibility: • Have a gualified technician install this

- Have a qualified technician install this range hood.
 Comply with installation clearances
- Comply with installation clearances specified on the model/serial rating plate.

The model/serial rating plate is located inside the range hood on the rear wall.

Range hood location should be away from strong draft areas, such as windows, doors and strong heating vents.

Cabinet opening dimensions that are shown must be used. Given dimensions provide minimum clearance. Consult your cooktop/range manufacturer installation instructions before making any cutouts.

Grounded electrical outlet is required. See "Electrical requirements."

The canopy hood is factory set for venting through the roof or wall. To vent directly through the wall, the blower must be rotated to face the rear of the range hood.

All openings in ceiling and wall where range hood will be installed must be sealed.

WARNING — TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:

Installation work and electrical wiring must be done by qualified person(s) in accordance with all applicable Codes and Standards. including fire related construction. Sufficient air is needed for proper combustion and exhausting of gases through the flue (chimney) of fuel burning equipment to prevent back drafting. Follow the heating equipment manufacturer's guideline and safety standards such as those published by the National Fire Protection Association (NFPA), and the American Society of Heating Refrigeration and Air Conditioning Engineers (ASHRAE), and the local code authorities

When cutting or drilling into wall or ceiling, do not damage electrical wiring and other hidden utilities.

Ducted fans must always be vented to the outdoors.

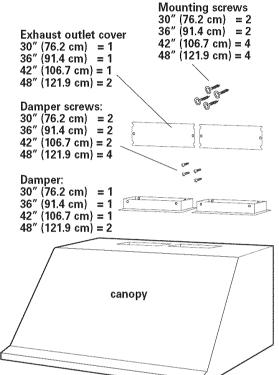
WARNING — To reduce the risk of fire, use only metal ductwork.

This unit must be grounded.

Parts needed:

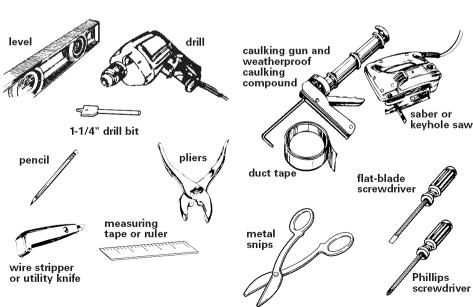
- 2 U.L.- or C.S.A.- listed, 1/2" (12.5 mm) conduit connectors
- power supply cable
- 1 wall or roof cap
- metal vent system

Parts supplied:



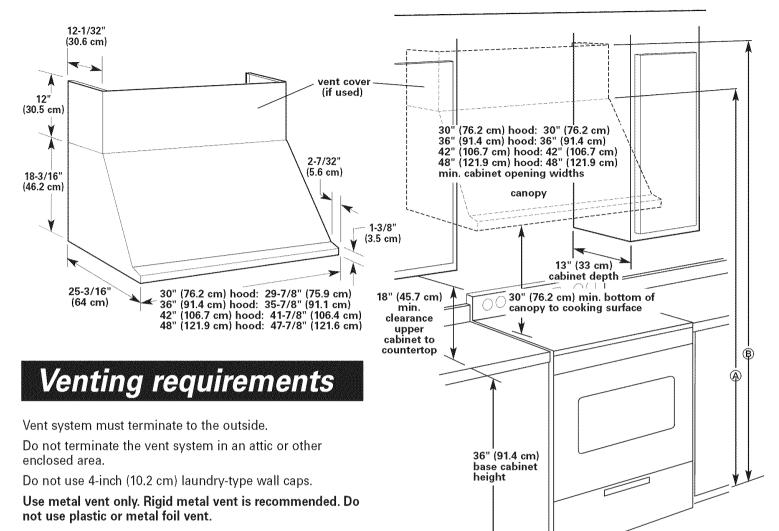
Note: Backsplash, vent cover, discharge transition, and chimney extension kits are available from your dealer (see page 9). These are required for some installations and must be installed at time of hood installation as shown in the Installation Instructions.

Tools needed:



Product dimensions

Cabinet dimensions



For the most efficient and quiet operation:

- The size of the vent should be uniform.
- Use no more than three 90° elbows.
- Make sure there is a minimum of 24" (61 cm) of straight vent between the elbows if more than one elbow is used.
- Do Not install two elbows together.
- The length of vent system and number of elbows should be kept to a minimum to provide efficient performance.
- The vent system must have a damper. If roof or wall cap has a damper, Do Not use damper supplied with the range hood.
- Use duct tape to seal all joints in the vent system.
- Use caulking to seal exterior wall or roof opening around the cap.

Determine which venting method is best for your application and follow "Preparation" under "Installation steps" on Page 5.

- A For installations with canopy only, minimum of 84-3/16" (213.8 cm).
- (B) For installations with optional vent hood cover, minimum of 96-3/16" (244.3 cm).

Ceiling height above canopy or canopy with optional vent hood is unlimited.

Venting methods

This canopy range hood is factory set for vertical venting. For rear vent applications, the blower must be turned inside the range hood so that the blower vents to the rear as indicated. The blower is turned by removing two screws on each side of the blower, rotating the blower with the exhaust opening facing the rear and then replacing the screws. The exhaust cover(s) must be moved to block the unused opening(s). The blower must be converted before installing the range hood.

Vent system needed for installation is not

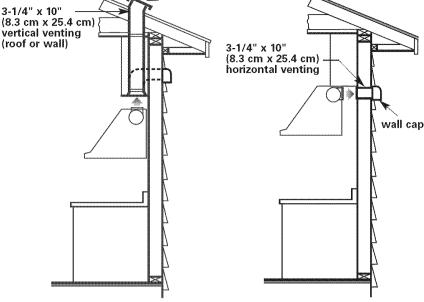
included. The 30" (76.2 cm), 36" (91.4 cm) and 42" (106.7 cm) models have one exhaust opening. 3-1/4" x 10" (8.3 cm x 25.4 cm) rectangular, 7" (17.8 cm) round, 8" (20.3 cm) round, 9" (22.9 cm) round, or 10" (25.4 cm) round vent may be used. The hood exhaust opening is 3-1/4" x 10" (8.3 cm x 25.4 cm).

The 48" (121.9 cm) model has two 3-1/4" x 10" (8.3 cm x 25.4 cm) exhaust openings. It is recommended that Vent Transition Kit No. 8284757 be used to transition the two openings into one 10" (25.4 cm) round vent. (Cannot be used with Chimney Extension Kit No. 8284754.)

Vent system can terminate either through the roof or wall.

The vent system length should not exceed the lengths shown in the chart.



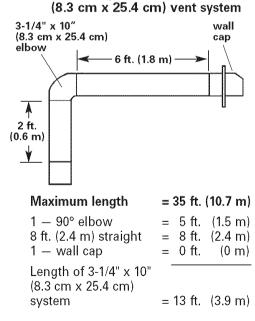


Vent size	Maximum length	
3-1/4" x 10" (8.3 cm x 25.4 cm)	35 ft. (10.7 m)	
7" (17.8 cm) round	40 ft. (12.2 m)	
8" (20.3 cm) round	50 ft. (15.2 m)	
9" (22.9 cm) round	60 ft. (18.3 m)	
10" (25.4 cm) round	60 ft. (18.3 m)	

Calculating the vent system length

To calculate the length of the system you need, add the equivalent feet (meters) for each vent piece used in the system.

Vent Piece	3-1/4" x 10" (8.3 cm x 25.4 cm Rectangular	7" (17.8 cm), 8" (20.3 cm), 9" (22.9 cm), 10" (25.4 cm) Round	
45° elbow	7.0 feet (2.1 m)	2.5 feet (0.8 m)	
90° elbow	5.0 feet (1.5 m)	5.0 feet (1.5 m)	
90° flat elbow	12.0 feet (3.7 m)		
transition to round	5.0 feet (1.5 m)		
wall cap	0.0 feet (0.0 m)		



Example for 3-1/4" x 10"

Note: Flexible vent is Not recommended.

Flexible vent creates back pressure and air turbulence that greatly reduces performance.

4

Electrical requirements

Important: Observe all governing codes and ordinances.

It is the customer's responsibility:

- To contact a gualified electrical installer.
- To assure that the electrical installation is adequate and in conformance with National Electrical Code, ANSI/NFPA 70 - latest edition*, or CSA Standards C22.1-94, Canadian **Electrical Code, Part 1 and** C22.2 No.0-M91 - latest edition** and all local codes and ordinances.

If codes permit and a separate ground wire is used, it is recommended that a qualified electrician determine that the ground path is adequate.

A 120-volt, 60-Hz, AC-only, fused electrical system is required on a

Installation steps

Preparation

It is recommended that the vent system be installed before hood is installed.

Do not cut a joist or stud unless absolutely necessary. If a joist or stud must be cut, then a supporting frame must be constructed.

Before making cutouts, make sure there is proper clearance within the ceiling or wall for exhaust vent. Check that all the installation parts and the box with filters have been removed from the shipping carton.

If possible, disconnect and move freestanding or slide-in range from cabinet opening to provide easier access to rear wall. Otherwise put a thick, protective covering over countertop, cooktop or range to protect from damage or dirt. Select a flat surface for assembling the unit. Cover that surface with a protective covering and place all hood parts and hardware in it.

Determine and mark the centerline on the wall where the hood will be installed. If the vent system is already installed, use centerline of vent opening.

✓ ■ If venting horizontally out the back of hood and vent system is not installed, mark and cut vent opening now.

4 Important: If used, Backsplash Kit must be installed before installing the hood. If a backsplash is not used, go to Step 5.

Backsplash installation: (The hardware package supplied with the kit includes 4 plastic wall anchors and mounting screws.)

The height of the backsplash will determine the height

separate 15-amp circuit, fused on both sides of the line.

Do not ground to a gas pipe.

Check with a qualified electrician if vou are not sure range hood is properly grounded.

Do not have a fuse in the neutral or ground circuit.

IMPORTANT: Save Installation Instructions for

electrical inspector's use.

The range hood must be connected with copper wire only.

The range hood should be connected directly to the fused disconnect (or circuit breaker) box through flexible armored or nonmetallic sheathed copper cable. A U.L.- or C.S.A.-listed strain relief must be provided at each end of the power supply cable. Wire sizes

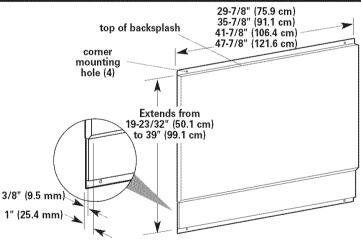
(COPPER WIRE ONLY) and connections must conform with the rating of the appliance as specified on the model/serial rating plate.

Wire sizes must conform to the requirements of the National Electrical Code ANSI/NFPA 70 latest edition*, or CSA Standards C22.1-94, Canadian Electrical Code Part 1 and C22.2 No. 0-M91 - latest edition** and all local codes and ordinances.

A U.L.- or C.S.A.-listed conduit connector must be provided at each end of the power supply cable (at the range hood and at the junction box).

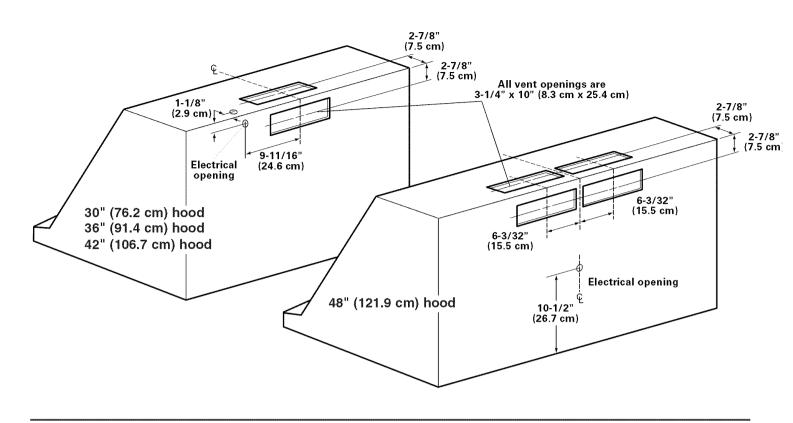
Copies of the standards listed may be obtained from:

- * National Fire Protection Association One Batterymarch Park Quincy, Massachusetts 02269
- CSA International 8501 East Pleasant Valley Road Cleveland, Ohio 44131-5575



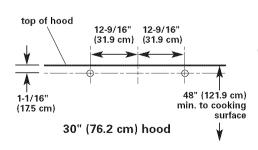
of the hood. Note: The minimum height of the hood above the cooktop, as shown on Page 3, is 30" (76.2 cm). The backsplash can be extended from 19-23/32" (50.1 cm) to 39" (99.1 cm). Note: As the 30" (76.2 cm) installation height increases, the hood's capture area decreases.

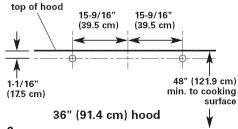
- Determine the height of the hood.
- Position the hood on the wall so that the top of the backsplash is at the height of the bottom edge of hood. Mark the location of the four corner holes. It is recommended that the backsplash be attached to the wall at all four corners. However, the lower flange can be secured between the wall and backsplash, countertop or cabinet base without using the bottom corner screws.
- Drill 5/16" (8 mm) holes.
- Push the plastic wall anchors all the way into the holes.
- Position the holes in the backsplash over the wall anchors and attach using the screws supplied.

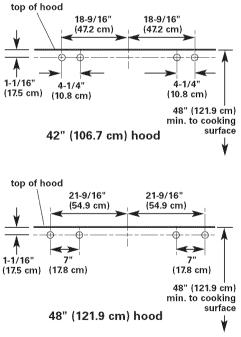


5. The hood attaches to the wall with the mounting screws located as shown. For the 30" (76.2 cm) and 36" (91.4 cm) models, there are two mounting screws. For the 42" (106.7 cm) and 48" (121.9 cm) models, there are four mounting screws. Install the screws into the wall until the screw heads are tight against the wall and horizontal.

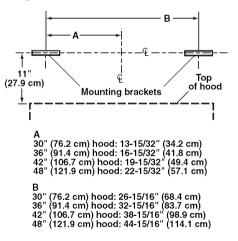
Note: The screws provided for mounting this range hood must be fastened into solid wood. Do Not fasten into sheet rock only.







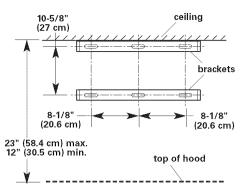
5a. Optional vent cover installation: Attach the full-width vent cover to the top of the range hood with the screws provided. The vent cover must be attached to the top of the range hood before mounting the range hood to the wall.



Install each bracket on the wall as shown. Make sure that the screws and brackets are securely fastened to the wall.

Install only the brackets. Do not install the hood.

5b. If chimney extension is used: Attach the extension brackets as shown.



Make sure that the screws are securely fastened to the wall.

6. Determine and make all necessary cuts in the wall for the vent system. Install the vent system before the canopy hood. See venting methods on Page 4, and hood vent opening dimensions on Page 6.

7. Determine the required height for the power supply cable and cut a 1-1/4" (3.2 cm) hole at this location. Run wire through hole according the National Electrical Code or CSA Standards and local codes and ordinances. There must be enough power supply cable from the fused disconnect (or circuit breaker) box to make the connection in the hood's electrical box.

Use caulking to seal all openings.

Do Not turn on power until installation is completed.

8. Remove the terminal box cover from the canopy hood. Remove the power supply cable knockout using a flat-blade screwdriver. Attach conduit connector into power supply cable opening so that conduit connector clamping screws are inside of canopy hood.

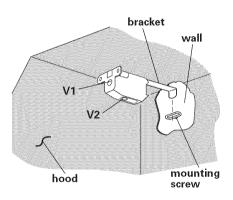
AWARNING

Excessive Weight Hazard Use two or more people to move and install range hood.

Failure to do so can result in back or other injury.

9. If roof or wall cap does not have a damper, attach damper to exhaust opening(s) on top of the hood using two Phillips-head screws.

10. If 48" (121.9 cm) hood is to be connected to 10" (25.4 cm) round vent system, install the vent transition piece now.



30" (76.2 cm) hood has two brackets 36" (91.4 cm) hood has two brackets 42" (106.7 cm) hood has four brackets 48" (121.9 cm) hood has four brackets

11. The hood attaches to the wall by screws discussed earlier in the installation instructions at Step 5. The hood hangs from these screws by brackets inside the range hood. Before attempting to hang the hood, use a Phillips screwdriver to rotate the adjustment screw marked V1 counterclockwise to extend the brackets from the canopy.

Hang the range hood by inserting the brackets into the mounting screws as shown. Note: These screws must be installed into solid wood to support the weight of the hood as described in Step 5. Rotate the screws marked V1 to tighten the range hood against the wall.

Make sure that the range hood is securely tightened against the wall.

12. The brackets are also used to adjust the level of the canopy. Using a Phillips screwdriver, rotate the screw V2 to adjust the level of the canopy.

13. Connect vent system to hood. Seal all joints with duct tape.

14. If your installation uses the optional vent cover, fit the cover flanges over the brackets. If installation uses the chimney extension, fit the extension over the brackets. Install the upper section first, then fit the lower section over the upper section. Seal extension to hood with duct tape.

Electrical connection



Disconnect power before making electrical connections.

Connect ground wire to green ground screw in terminal box.

Failure to do so can result in death or electrical shock.

15. Make electrical connection:

- ✓ Connect the power supply cable to hood terminal box through the U.L.- or C.S.A.-listed conduit connector.
- Connect the white wire of the power supply cable with the white lead in the hood using a twist-on connector; connect the black wire of the power supply cable with the black lead in the hood using a twist-on connector.
- Connect the power supply green ground wire under the green, ground screw.
- ☑ Tighten conduit connector screws.
- Replace the terminal box cover.

16. Install the filters.

• Remove the filters from the box and remove the white protective coating from the filters.

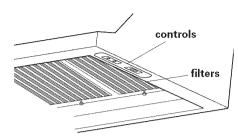
Note: Use two hands to install filter, one to pull and turn the knob, the other to hold the filter in place so that it doesn't fall onto the cooktop.

- Grasp one of the filters so that the knob faces down and toward the back of the hood.
- Insert the filter end without the knob into the retaining channel in the front of the hood.
- Pull and turn the knob to the left (counterclockwise) so that the locking lever does not protrude from the filter.
- Insert the knob end of the filter into the retaining channel in the back of the hood.
- •Turn the knob to the right (clockwise) to lock the filter in place.
- Repeat for remaining filters.

Check operation

17. Turn power on.

18. The canopy hood controls are located on the right-hand underside of the canopy.



If range hood does not operate:

- Check that the circuit breaker is not tripped or the house fuse blown.
- Disconnect power supply. Check that wiring is correct.

19. Check the operation of the range hood:

- Move light switch to "1" position. The light should turn on.
- Move blower switch to "1" position. The blower should operate.
- ✓ Move the blower speed switch to: "1" position for low speed, "2" position for medium speed, or "3" position for high speed.
- Move blower and light switches to "0" position to turn blower and light off.

To get the most efficient use from your new range hood, read the "Use and Care Information" section. Keep your KitchenAid Installation Instructions and Use and Care Guide close to range hood for easy reference.

Use and Care Information

WARNING — To reduce the risk of fire or electrical shock, do not use this fan with any solid-state speed control device.

WARNING – TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:

Use this unit only in the manner intended by the manufacturer. If you have questions, contact the manufacturer. Before servicing or cleaning unit, switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device such as a tag to the service panel

CAUTION: For general ventilating use only. Do not use to exhaust hazardous or explosive materials and vapors. WARNING – TO REDUCE THE RISK OF A RANGE TOP GREASE FIRE:

Never leave surface units unattended at high settings. Boilovers cause smoking and greasy spillovers that may ignite. Heat oils slowly on low or medium settings.

Always turn hood ON when cooking at high heat or when cooking flaming foods.

Clean ventilating fans frequently. Grease should not be allowed to accumulate on fan or filter.

Use proper pan size. Always use cookware appropriate for the size of the surface element.

WARNING – TO REDUCE THE RISK OF INJURY TO PERSONS IN THE EVENT OF A RANGE TOP GREASE FIRE, OBSERVE THE FOLLOWING: SMOTHER FLAMES with a closefitting lid, cookie sheet, or metal tray, then turn off the burner. BE CAREFULTO PREVENT BURNS. If the flames do not go out immediately, EVACUATE AND CALLTHE FIRE DEPARTMENT.

NEVER PICK UP A FLAMING PAN — You may be burned.

DO NOT USE WATER, including wet dishcloths or towels — a violent steam explosion will result. Use an extinguisher ONLY if:

You know you have a Class ABC extinguisher, and you already know how to operate it.

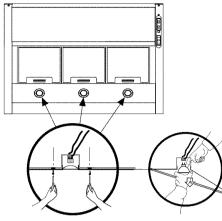
The fire is small and contained in the area where it is started.

The fire department is being called.

You can fight the fire with your back to an exit.

Replacing the Halogen lamps:

36" (91.4 cm) and 42" (106.7 cm) hoods shown.



Before you begin, make sure that the range hood is turned off and that the other lamps have had sufficient time to cool. Halogen bulbs burn extremely hot.

To replace a halogen lamp:

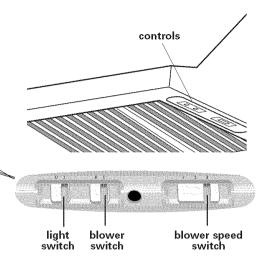
- Remove 2 screws from the circular metal trim around the lamp assembly.
- Pull the trim with the lamp assembly attached down far enough so that the lamp can be pushed out of the socket.
- Insert the new lamp into the socket and push the lamp and trim assembly back up into the hood.
- Replace the trim.

Operation

The canopy hood is designed to remove smoke, cooking vapors and odors from the cooktop area. For best results, start the hood before cooking and allow it to operate several minutes after the cooking is complete to clear all smoke and odors from the kitchen.

Opening the canopy hood control panel:

The hood controls are located on the right-hand underside of the canopy.



Operating the light:

ON: Move the light switch to the "1" position.

OFF: Move the light switch to the "0" position.

Operating the blower:

ON: Move the blower switch to the "1" position.

OFF: Move the blower switch to the "0" position.

Adjusting the blower speed:

The blower has three speed control.

Move the blower speed switch to: "1" position for low speed, "2" position for medium speed,

or "3" position for high speed.

Cleaning

Filters:

The filters should be washed frequently. Place metal filters in dishwasher or hot detergent solution to clean.

To remove filters:

Note: Use two hands to remove filters, one to pull and turn the knob, the other to hold the filter so that it doesn't fall onto the cooktop.

• Pull knob forward, toward the front of the hood, while turning the knob to the left (counter-clockwise) to release the locking lever.

To reinstall filters, see Step 16.

Exterior surfaces:

- Do not use steel wool or soapfilled scouring pads.
- Rub in direction of the grain line to avoid marring the surface.
- Always wipe dry to avoid water marks.
- KitchenAid® Professional Formula Stainless Steel Cleaner & Polish is the cleaner recommended for cleaning stainless steel surfaces on this product. To order call our Customer Service Center at 1-800-442-9991 or order on-line at www.applianceaccessories.com and ask for part number 8171420. To order from Canada, call 1-800-807-6777.
- If commercial cleaners are used, follow label directions. Do not use products that contain chlorine (bleach). Chlorine is a corrosive substance.

For routine cleaning and fingerprints, use liquid detergent soap and water, or all-purpose cleaner. Wipe with damp cloth or sponge, then rinse with clean water and wipe dry.

Installation kits available from your dealer

Optional Installation Kits available from your dealer. Note: Kits are available in stainless steel only.

Backsplash: Must be installed before hood is installed.

- 30" (76.2 cm) hood: Kit No. 8285148
- 36" (91.4 cm) hood: Kit No. 8284756
- 42" (106.7 cm) hood: Kit No. 8284827
- 48" (121.9 cm) hood: Kit No. 8284755

Vent covers: 12" (30.5 cm) high, 12" (30.5 cm) deep. 30" (76.2 cm) hood: Kit No. 8285149

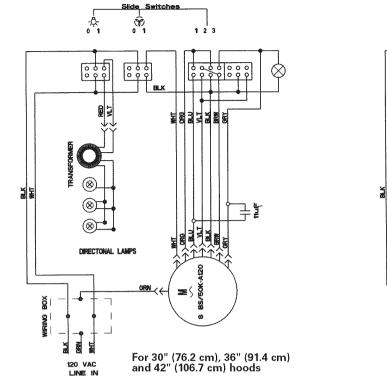
- 36" (91.4 cm) hood: Kit No. 8283143
- 30 (91.4 cm) hood: Nit No. 8284753
- 42" (106.7 cm) hood: Kit No. 8284828
- 48" (121.9 cm) hood: Kit No. 8284752

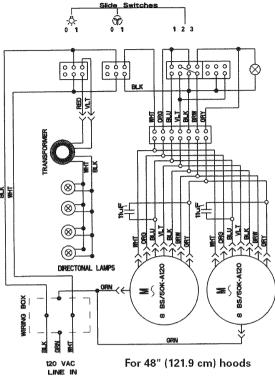
Chimney extensions: extends from 12" (30.5 cm) to 23" (58.4 cm) high. For use with 30" (76.2 cm), 36" (91.4 cm), 42" (106.7 cm) and 48" (121.9 cm) hoods: Kit No. 8284754

Vent transition: transitions from two $3-1/4" \times 10"$ (8.3 x 25.4 cm) vents to one 10" (25.4 cm) round vent. Not for use with chimney extension Kit No. 8284754.

- 30" (76.2 cm) hood: Not available
- 36" (91.4 cm) hood: Not available
- 42" (106.7 cm) hood: Not available
- 48" (121.9 cm) hood: Kit No. 8284757

Wiring diagrams





KITCHENAID® VENTILATION WARRANTY

ONE YEAR LIMITED WARRANTY

For one year from the date of purchase, when this major appliance is operated and maintained according to instructions attached to or furnished with the product, KitchenAid or KitchenAid Canada (hereafter "KitchenAid") will pay for factory specified parts and repair labor to correct defects in materials or workmanship. Service must be provided by a KitchenAid designated service company.

ITEMS KITCHENAID WILL NOT PAY FOR

- 1. Service calls to correct the installation of your major appliance, to instruct you how to use your major appliance, to replace or repair house fuses or to correct house wiring or plumbing.
- 2. Service calls to repair or replace appliance light bulbs, air filters or water filters. Those consumable parts are excluded from warranty coverage.
- 3. Repairs when your major appliance is used for other than normal, single-family household use.
- 4. Damage resulting from accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation, installation not in accordance with electrical or plumbing codes, or use of products not approved by KitchenAid.
- 5. Replacement parts or repair labor costs for units operated outside the United States or Canada.
- 6. Pickup and delivery. This major appliance is designed to be repaired in the home.
- 7. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
- 8. Expenses for travel and transportation for product service in remote locations.
- 9. The removal and reinstallation of your appliance if it is installed in an inaccessible location or is not installed in accordance with published installation instructions.

DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. KITCHENAID SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS, SO THESE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Outside the 50 United States and Canada, this warranty does not apply. Contact your authorized KitchenAid dealer to determine if another warranty applies.

If you need service, first see the "Troubleshooting" section of the Use & Care Guide. After checking "Troubleshooting," additional help can be found by checking the "Assistance or Service" section or by calling KitchenAid. In the U.S.A., call **1-800-422-1230**. In Canada, call **1-800-807-6777**.

Requesting Assistance or Service

To avoid unnecessary service calls, please check the "Check Operation" section. It may save you the cost of a service call. If you still need help, follow the instructions below.

If you need assistance or service in U.S.A.

Call the KitchenAid Customer Interaction Center toll-free at 1-800-235-0665. Our consultants are available to assist you.

When calling: Please know the purchase date, and



the complete model and serial number of your appliance This information will help us better respond to your request.

Our consultants provide assistance with:

- Features and specifications on our full line of appliances
- Installation information

- Use and maintenance procedures
- Accessory and repair parts sales
- Specialized customer assistance (Spanish speaking, hearing impaired, limited vision, etc.)
- Referrals to local dealers, service companies, and repair parts distributors

KitchenAid designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States.

To locate the designated KitchenAid service company in your area, you can also look in your telephone directory Yellow Pages.

If you need replacement parts

If you need to order replacement parts, we recommend that you only use factory-authorized parts. These parts will fit right and work right, because they are made to the same exacting specifications used to build every new KitchenAid* appliance. To locate factory-authorized parts in your area, call our Customer Interaction Center telephone number, your nearest authorized service center, or KitchenAid Factory Service at 1-800-442-1111.

For further assistance

If you need further assistance, you can write to KitchenAid with any questions or concerns at:

KitchenAid Brand Home Appliances Customer Interaction Center c/o Correspondence Dept. 2000 North M-63 Benton Harbor, MI 49022-2692

Please include a daytime phone number in your correspondence.

Requesting Assistance or Service

Before calling for assistance or service, please check the "Check Operation" section. It may save you the cost of a service call. If you still need help, follow the instructions below.

If you need assistance or service in Canada

1. If the problem is not due to one of the items listed in "Check Operation"[†]...



Contact the dealer from whom you purchased your appliance, or call the KitchenAid Canada Customer Interaction Center toll-free, 8:30 a.m. – 6 p.m. (EST), at 1-800-235-0665.

2. If you need service[†]...

Contact your nearest KitchenAid Canada Appliance Service branch or authorized servicing outlet to service your appliance. (See list below.) Make sure the service company you contact is authorized to service your appliance during the warranty period.

tWhen asking for assistance or service, please provide a detailed description of the problem, your appliance's complete model and serial numbers, and the purchase date. This information will help us respond properly to your request.

KitchenAid Canada Appliance Service – Consumer Services

BRITISH COLUMBIA		1-800-665-6788
ALBERTA		1-800-661-6291
ONTARIO	Ottawa area	1-800-267-3456
(except 807 area code)	Outside the Ottawa area	1-800-807-6777
MANITOBA, SASKATCHEWAN		1-800-665-1683
and 807 area code in ONTARIO		
QUEBEC	Montreal (except South Shore)	1-800-361-3032
	South Shore Montreal	1-800-361-0950
	Quebec City	1-800-463-1523
	Sherbrooke	1-800-567-6966
ATLANTIC PROVINCES		1-800-565-1598

For further assistance

If you need further assistance, you can write to KitchenAid Canada with any questions or concerns at:

Consumer Relations Department KitchenAid Canada 1901 Minnesota Court Mississauga, Ontario L5N 3A7 Please include a daytime phone number in your correspondence.