

GEAppliances.com

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Owner's Manual

laundry your way!



As an ENERGY STAR® partner, GE has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

Write the model and serial numbers here:

Model # _____

Serial # ____

You can find them under the lid of the washer.



2005

IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

This is the safety alert symbol. This symbol alerts you to potential hazards that can kill you or hurt you and others. All safety messages will follow the safety alert symbol and the word "DANGER", "WARNING", or "CAUTION". These words are defined as:

A DANGER

Indicates a hazardous situation which, if not avoided, will result in death or serious injury.

A WARNING

Indicates a hazardous situation which, if not avoided, could result in death or serious injury.

A CAUTION

Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

IMPORTANT SAFETY INSTRUCTIONS

AWARNING To reduce the risk of fire, explosion, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:

- Read all instructions before using the appliance.
- DO NOT wash or dry articles that have been previously cleaned in, washed in, soaked in or spotted with gasoline, drycleaning solvents, or other flammable or explosive substances, as they give off vapors that could ignite or explode.
- DO NOT add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot-water system that has not been used for 2 weeks or more. HYDROGEN GAS IS EXPLOSIVE. If the hot water system has not been used for such a period, before using a washing machine, turn on all hot-water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, DO NOT smoke or use an open flame during this time.
- DO NOT allow children to play on or in this appliance. Close supervision of children is necessary when this appliance is used near children.
- Before the washer is removed from service or discarded, remove the door or lid.
- DO NOT reach into the appliance if the tub or agitator is moving. Wait until the machine has completely stopped before opening the lid.
- DO NOT install or store this appliance where it will be exposed to the weather.
- DO NOT tamper with controls.
- DO NOT repair or replace any part of this appliance or attempt any servicing unless specifically recommended in the user maintenance instructions or in published user repair instructions that you understand and have the skills to carry out.
- Keep the area around your appliance free of combustible materials such as lint, paper, rags and chemicals.
- DO NOT operate this appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts including a damaged cord or plug.
- Unplug the appliance or turn off the circuit breaker before servicing. Pressing the *Power* or *Start/Pause* button DOES NOT disconnect power.
- DO NOT mix chlorine bleach with ammonia or acids such as vinegar or rust remover. A toxic gas may be produced.
- DO NOT leave the washer door open. An open door could entice children to crawl inside the washer.
- The laundry process can reduce the flame retardancy of fabrics. Carefully follow the garment manufacturer's wash and care instructions.
- See "Electrical Requirements" located in the Installation Instructions for grounding instructions.

SAVE THESE INSTRUCTIONS



PROPER INSTALLATION

ullet This washer must be properly installed and located in accordance with the Installation Instructions before it is used. If you did not receive an Installation Instructions, you can receive one by visiting GEAppliances.com or by calling 800.GE.CARES (800.432.2737).

- Ensure that the hot water hose is connected to the "H" (internal red screened) valve and the cold water hose is connected to the "C" (internal blue screened) valve.
- Install or store where it will not be exposed to temperatures below freezing or exposed to the weather, which could cause permanent damage and invalidate the warranty.
- Properly ground washer to conform with all governing codes and ordinances. Follow details in Installation Instructions.
- This washer does not include water supply hoses.

GE strongly recommends the use of factory specified parts. A list of factory hoses available for purchase are listed below. These hoses are manufactured and tested to meet GE specifications.

GE strongly recommends the use of new water supply hoses. Hoses degrade over time and need to be replaced every 5 years to reduce the risk of hose failures and water damage.

Parts and Accessories

Order on-line at **GEApplianceparts.com** today, 24 hours a day or by phone at 800.626.2002 during normal business hours.

Part Number	Accessory
PM14X10002 <i>Or</i>	4 ft Rubber Water Supply Hoses
PM14X10005	4 ft Braided Water Supply Hoses
WX10X10011	Tide® Washing Machine Cleaner*
WX7X1	Washer Floor Tray
DR07X10002	6' Cable
DRM2E300V0	ACM, Splitter, two 6' Cables & a 1' Cable



Confined Space Hazard

FUNCTIONALITY CHECK

DO NOT allow children to play on or in this appliance. Close supervision of children is necessary when this appliance is used near children. Failure to follow this instruction may result in death or injury to persons.

- If the lid is opened between cycles (i.e. not pausing and restarting the current cycle, changing cycles after it started, etc.) pushing the Start button will cause the washer to turn on the cold water for 5 seconds followed by a 10 second delay before locking the lid and starting the cycle.
- If the lid is opened during this 15 second period, the word PAUSE will start scrolling across its display. You will have to push the **Start** button again to restart the cycle.

WHEN NOT IN USE

■ Turn off water faucets to minimize leakage if a break or rupture should occur. Check the condition of the fill hoses; GE recommends changing the hoses every 5 years.

Operating instructions.

Throughout this manual, features and appearance may vary from your model.

Step 1



- Add fabric softener to the fabric softener dispenser; see page 7.
- Add detergent. GE recommends the use of High Efficiency detergents in all Energy Star-rated washers.

Step 2



- Loosely add items around infusor™.
 Overloading may negatively impact wash performance. See page 8 for suggested loading examples.
- Close lid.

NOTE: Washer will not fill with lid open.

Step 3

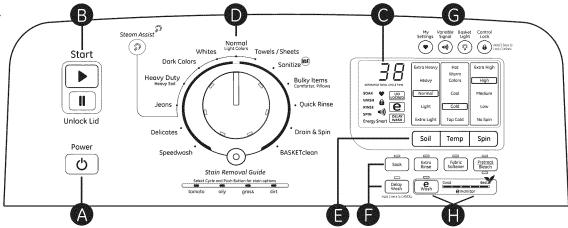


- Select wash cycle.
- Select wash options, including Fabric Softener option.
- Select options including Pretreat/Bleach option.



· Press Start.







Power

Press to "wake up" the display. If the display is active, press to put the washer into idle mode.

NOTE: Pressing POWER does not disconnect the appliance from the power supply.



Start and Unlock Lid

Press *Start* to begin the cycle. *NOTE*: The lid must be closed for the washer to fill and the cycle to start. If the lid is open, "LID" will scroll across the display. If the lid is closed, the lid will lock, the *LID LOCKED* light will light, the detergent will be dispensed, and "FILL" will scroll across the display.

Pressing Unlock Lid will Pause the cycle and the Start indicator light will blink.

To continue the cycle, press **Start** again. If machine is paused more than 24 hours, the cycle will be cancelled. If water remains in the machine, select the **Drain & Spin** cycle to drain tub and spin water out of the washer tub.



Display and Status Lights

Display:

The display shows the approximate time remaining until the end of the cycle.

NOTE: The cycle time is affected by how long it takes the washer to fill. This depends on the water pressure in your home. The "smart" timer "learns" the amount of time it takes to fill your washer and adjusts the total time accordingly.

In addition, this display will, "scroll" the washer status:

• bALANCIN9 Start of rebalancing cycle to redistribute clothes. Stops after rebalancing is complete.

• CyCLE PrEP Sensing dry load size prior to fill (normal).

• **dELAY** When **Delay Wash** is initiated. Replaced with estimated time when cycle starts.

• End of current cycle.

• ES Washer in a delay start (4 hour maximum) awaiting lower energy rates (see the Energy Smart section).

• FILL For the first 45 seconds of a fill, the estimated end of cycle time is displayed. For the rest of the fill time, "FILL" is scrolled until the fill completes.

• H2O SUPPLY Can not sense water level (valves possibly turned off).

• **HEAt** Water being heated for **Sanitize** cycle.

• *Lld* Cycle stopped because lid is open. Close the lid.

• LOAd SenSE Sensing wet load size (normal).

• **PAUSE** Cycle paused because the **Start/Pause** button was pressed and the washer was set to **Pause**. Press **Start** button again to restart the cycle.

Cycle status lights:

Shows whether the washer is in the SOAK, WASH, RINSE or SPIN cycle.

Feature status lights indicate (see sections F, G and H for more details):

- The My Settings feature is on for this cycle.
- ★ The washer is locked will blink once if you press any button or turn the cycle knob.
- The signal is on. See the Variable Signal description.



The lid is locked. See the **Control Lock** description.



The **eWash** feature is selected.



A **Delay Wash** time is set.

4

Energy Smort The Energy Smart feature is selected. See About Appliance Communication section.



Wash Cycles-Cycle Selector Knob

The wash cycle controls the type of washing process. The Cycle Selector knob can be turned in either direction. Turning the knob after starting a cycle will stop the washer and change the cycle/options to the new selection. Press Start to begin the new cycle selection. NOTE: When the knob is turned to another cycle, the tub light is turned on to assist in loading.

The chart below will help you match the wash cycle setting with your clothing.

	· · · · · · · · · · · · · · · · · · ·		
Speedwash	For small loads of lightly soiled items that are needed in a hurry. Provides light wash/rinse and short high speed spin.		
Delicates	For lingerie and special-care fabrics with light to normal soil. Provides light wash and low speed spin.		
Jeans*	For washing medium to lightly soiled jeans. Provides normal wash and medium speed spin. (For heavily soiled work jeans, use <i>Whites</i> cycle.)		
Heavy Duty/Heavy Soil*	An above normal cycle for heavily soiled or stained clothes. A soak cycle is added and the agitate cycle is extended for extra cleaning. This more aggressive cycle should be used sparingly.		
Dark Colors*	For non-colorfast cottons and blends or items that are labeled cold wash. Provides normal wash and medium speed spin.		
Whites*	For heavy to lightly soiled whites, household linens, work and play clothes. Provides a heavy wash and a high speed spin.		
Normal/Light Colors*	For heavy to lightly soiled colorfast cottons, household linens, work and play clothes. This cycle provides the best overall cleaning and should be used for most everyday items. Provides normal wash and medium speed spin.		
Towels/Sheets*	Provides periods of agitation and soak tailored for washing towels and sheets. Provides normal wash and a high speed spin.		
Sanitize	When selecting sanitize, the washer increases the water temperature to sanitize and remove 99.9% of bacteria found in home laundry. Provides an extra heavy wash and a medium spin.		
	NSF Protocol P172 Sanitization Performance of Residential and Commercial, Family-Sized Clothes Washers NOTE: The default Sanitize cycle water temperature (Hot) can NOT be changed.		
Bulky Items/ Comforters, Pillows	For large coats, bed spreads, mattress covers, sleeping bags and similar large and bulky items. Large items such as blankets, comforters, jackets and small rugs. Provides a normal wash and an extra heavy spin.		
Quick Rinse	Rinses and spins non-soiled items where a rinse only is desired. Provides an extra light wash and an extra high speed spin. <i>Fabric Softener</i> and <i>Extra Rinse</i> options are available with this cycle.		
Drain & Spin	For draining the tub and spinning water out of the clothes. Provides a normal wash and a medium speed spin.		
BASKETclean	Use for cleaning the basket of residue and odor. The washer will fill with hot water. Use this cycle once a month with liquid chlorine bleach or Tide [®] Washing Machine Cleaner. NOTE: Never load laundry while using BASKETclean . The laundry may become damaged or contaminated. See the Care and Cleaning section.		

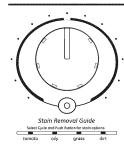
* Cycles available with Steam Assist



Steam Assist

Steam Assist adds steam into the washer before the main wash cycle and during Hand Wash, Jeans, Dark Colors, Whites, Normal/Light Colors and Towels/Sheets cycles.

- Turn Power on and select one of the above wash cycles.
- Press the Steam Assist button to activate.
- Press the Start button.



Stain Removal Guide

The Stain Removal Guide feature allows you to indicate what stains are on the garments in your load. This feature can be used with any wash cycle except Sanitize.

To use Stain Removal Guide:

- 1. Select the wash cycle.
- 2. Press the Stain Removal Guide button (the button will light up when it is on).

Continue to press to select tomato stain, oily stain, grass stain or dirt stain. The indicator light will show the

To select a different stain, press the Stain Removal Guide button until desired stain to be removed is lit. To turn off Stain Removal Guide, press until the light on the button turns off.

NOTE: The Soil and Temperature levels will be changed to match each stain type. Turning off Stain Removal Guide will return the settings to default.



Settings

Individual settings for agitation (Soil), water temperature (Temp), and spin (Spin) can be set from the minimum (lowest in column) to maximum (highest in column). In general, the higher up the column, the more washer energy will be used.

NOTE: Higher Spin speeds typically reduce dryer time/energy usage (i.e. reduces total energy when using both a washer and a dryer).

Operating instructions.



Cycle Options

Soak

This option begins with a brief agitation, soaks for a specified period of time, then moves through the rest of the cycle automatically. Repeated pressing of the *Soak* button will add 15, then 30 and then return back to 0 soak minutes.

Extra Rinse

When you use extra detergent or bleach to clean heavily soiled clothes, use the *Extra Rinse* option to better remove additional residues. *NOTE*: This option is not allowed for some cycles.

Fabric Softener

Set this option to provide a *deep rinse* or when manually adding fabric softener to the rinse cycle. *NOTE*: This option is not allowed for some cycles. When allowed, it may change other settings (e.g. *Spin* may go to a higher setting) to maximize performance.

NOTE: Do not use fabric softener dispensing balls with this washer. They do not work correctly in high efficiency washers.

Pretreat/Bleach

Set this option to add pretreatment -OR- bleach in the next load. Press once to indicate adding pretreatment (light on above button), twice to specify bleach (light on below button), three times to turn off (no light). Pretreatment or bleach will be added at the optimal time during the wash cycle (differs for pretreatment or bleach).

NOTE: Do NOT use pretreatment and bleach in the same load. If you forget to dispense (did not press button once or twice), you can flush out the dispenser by pouring water into the compartment and running a **Quick Rinse** cycle to remove from the tub.

Delay Wash

When the *Delay Wash* button is repeatedly pressed, the delay time is set from 1 (01H) to 9 (09H) hours and back to clear (00H) hours. If you press and hold the *Delay Wash* button for 3 seconds, it will immediately reset.



Additional Options

My Settings

As the cycle selector knob is turned, the *Soil, Temp* and *Spin* settings change to automatic pre-set default settings. If you desire a different setting, select the desired options or changes to cycle settings. Press and hold the *My Settings* button for 3 seconds, the washer will save these settings for that cycle and the status heart \P and *My Settings* button will light when active. In the future, when you turn the selector knob to that cycle, your settings will be automatically recalled. To temporarily (i.e. for this load) return to the pre-set default settings, press the *My Settings* button for 1/2 second. The status heart \P and button lights will turn off and the options will change back to these defaults. To make these default settings permanent, hold the *My Settings* button again for 3 seconds to make them your preferred settings (the lights will turn back on). *NOTE: My Settings* includes *Stain Removal Guide* and *Steam Assist* but *NOT Delay Wash* or *Variable Signal*.

Variable Signal

Use the *Variable Signal* button to change the volume of the end of cycle signal. Press the button until you reach the desired volume (high, medium, low) or off.

Basket Light

The basket light will turn on when the **Basket Light** button is pressed, the lid is lifted, or the cycle knob is turned. It will stay on for 5 minutes or until the **Basket Light** button or **Power** button is pressed.

Control Lock

You can lock the controls to prevent any selections from being made. Or you can lock the controls after you have started a cycle. Children cannot accidentally start the washer by touching buttons with this option selected.

To lock the washer controls, press and hold the *Control Lock* button for 3 seconds. The control lock icon will light up when it is on. To unlock the washer controls, press and hold the *Control Lock* button for 3 seconds.

NOTE: The Power button can still be used when the machine is locked.



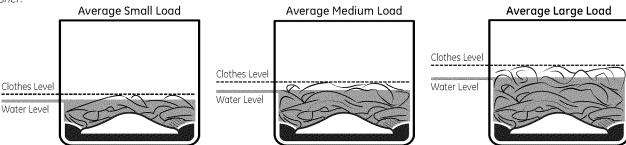
eWash

When the **eWash** button is pressed, the cycle changes to its most energy efficient settings and all of the **eMonitor** lights will light to indicate that the most efficient settings are on. If you change settings, the **eWash** light will go off and the number of **eMonitor** lights will decrease (or increase) to indicate decreased (or increased) energy efficiency settings.

Automatic Load Sensing

This provides the correct amount of water suited to the size and type of load placed in the unit. The washer will not fill with water during automatic load sensing if the lid is open. When the lid is closed the machine is able to begin filling with water in order to sense the load size.

NOTE: This is a high efficiency washing machine with Infusor™ wash action. This system requires less water while providing effective cleaning action. You may notice that the water level is lower than on your previous washer. This is normal for an Infusor™-equipped washer.



Laundry Additives

All additives – detergent, fabric softener, and pretreatments (e.g. OxiClean®) are added in the front corners. Your option selections will determine when each additive is automatically dispensed at its optimal time in the wash or rinse cycle.



Pretreatment or Liquid Bleach

To add *either* liquid pretreatment *or* liquid bleach to just the *next* load, pour only one of them in the left rear compartment and press the *Pretreat/Bleach* button either once to light the pretreat light (above button) *or* twice to light the bleach light (below button). The liquid will be added at the optimal time (pretreatment - early *or* bleach - late) in the wash cycle.

Pretreatment option



- 1 Check clothing care labels for special instructions.
- Measure liquid pretreatment carefully, following instructions on the bottle.
- Before starting the washer, pour measured amount of pretreatment directly into the compartment.

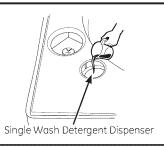
Bleach optionThe water fill



dilutes liquid chlorine bleach as

the washer fills for the wash cycle.

- 1 Check clothing care labels for special instructions.
- Measure liquid bleach carefully, following instructions on the bottle.
 - Never pour undiluted liquid chlorine bleach directly onto clothes or into the wash basket.
 - Do not pour powdered bleach into bleach compartment.
- Before starting the washer, pour measured amount of bleach directly into bleach compartment. Avoid splashing or over-filling dispenser. If you prefer to use powdered bleach, add it into the wash basket with your detergent.
 - Do not mix chlorine bleach with ammonia or acids such as vinegar and/or rust remover. Mixing can produce a toxic gas which may cause death.



Single Wash Detergent Dispenser

To manually add either powder or liquid detergent to the *next* wash cycle, pour it in the left front opening. Most detergent will immediately enter the tub. The washer will flush water through this opening just prior to the fill cycle to add any detergent that did not fall into the tub.

NOTE: Do not put tablet cleaners in the single wash detergent dispenser.

Detergent tablets should be added to the bottom of the washer basket before clothes are placed inside.



Single Use Softener

To add fabric softener to the *next* load, press the *Fabric Softener* button and pour the softener into the right opening. The liquid will be added at the optimum time in the rinse cycle.

Loading and using the washer.

Always follow fabric manufacturer's care label when laundering.



Sorting Wash Loads

Sort by color (whites, lights, colors), soil level, fabric type (sturdy cottons, easy care, delicates)

and whether the fabric produces lint (terry cloth, chenille) or collects lint (velveteen, corduroy).



DO NOT wash fabrics soiled with flammable liquids or cleaning solvents.

No washer can completely remove oil.

DO NOT dry anything that has ever had any type of oil on it (including cooking oils).

Doing so can result in death, explosion, or fire.



Proper Use of Detergent

Using too little or too much detergent is a common cause of laundry problems.

Use less detergent if you have soft water, a smaller load or a lightly soiled load.

For spots, apply pre-treatment to items as recommended on the product label. Application should be made in the basket to prevent overspray which may cause the coloring on the lid or graphics to fade. GE recommends the use of High Efficiency detergents in all Energy Star rated washers.

HE detergents are formulated to work with low water wash and rinse systems. HE detergents reduce the oversudsing problems commonly associated with regular detergents.

When using high efficiency or concentrated detergents, consult the product label to determine amount required for optimum performance. Excessive detergent will negatively impact wash performance.



Loading the Washer

Load dry items loosely in the washer basket. For best results, load items evenly and loosely around the outside of the basket. To add items after washer has started, press *Unlock Lid*, lift the lid and submerge additional items around the outside of the basket. Close the lid and press *Start* to resume.

- Do not place large items such as sheets, blankets and towels across the Infusor™. Load them around the outside of the basket.
- Do *not* put lawn or sofa cushions into the washer as they are too big to move. Remove outer covers and ONLY wash them.

Loading Examples*

JEANS	TOWELS/SHEETS	NORMAL	DELICATES*	SPEEDWASH (2–4 GARMENTS)
3 Jeans	2 Bath Sheets	4 Pillowcases	7 Bras	2 Casual Wear
5 Work Wear Shirts	5 Bath Towels/	2 Hand Towels	7 Pairs of Underwear	Work Shirts
4 Work Wear Pants	12 Washcloths	2 Flat Sheets/ 2 Fitted Sheets	3 Slips	1 Pair Casual Wear Work Pants
	6 Hand Towels/ 2 Terrycloth Bath Mats	2 Bath Towels/	2 Camisoles	OR
	OR	4 Washcloths	4 Nightgowns	3 Soccer Uniforms
	2 Flat Queen-Sized	OR	*Using a nylon mesh	
	Sheets	6 Shirts (Men's or Women's)	bag for small items is recommended.	
	2 Fitted Queen-Sized Sheets	4 Pair Pants (Khakis or Twills)		
	4 Pillowcases	5 T-shirts		
	X	7 Pairs of Boxers		
	000000000000000000000000000000000000000	4 Pairs of Shorts		
		OR		
		6 T-shirts		
		4 Pairs of Sweatpants		
	100 mm m	4 Sweatshirts	X	
	1000 1000 1000 1000 1000 1000 1000 100	2 Hoodies		
	N	7 Pairs of Socks		

CleanSpeak™

This washer can communicate with a compatible dryer (one whose Owner's Manual contains a **CleanSpeak** description) via a cable between these appliances. This cable comes with a **CleanSpeak** dryer models or may be purchased separately.



At the end of the wash cycle, the washer sends a signal to the dryer to indicated a preferred dry cycle. When the dryer becomes idle ("End" display times out - or- the door is opened) "CYCLE" will scroll across its cycle time display, its current cycle knob setting LED will be lit, and (if different) a second recommended cycle LED will blink. If "CYCLE" times out, pressing POWER will refresh it and the LEDs. If the dryer cycle knob is turned, the solid LED will move accordingly. Pressing the dryer START will initiate the cycle knob setting (solid LED) and turn off the recommended (blinking LED) if a different cycle is started.

Brillion Enabled Communication

This washer (and/or compatible dryer) can communicate with your Home Computer and/or iPhone[®]. By using the GE Nucleus[™] Home Energy Manager and Appliance Communication Module (ACM) you will be able to see the following:

On your home computer or iPhone®:

- Which cycle is running and what its current cycle segment is (example, "Spinning").
- The estimated time remaining of the cycle that has been selected.
- When a cycle has completed.
- Alerts notifying you if the washer needs maintenance or servicing.

What your software allows you to do:

NOTE: Messages are displayed in English. See www.gebrillion.com or call 1-800-220-6899 for possible language options.

Cycle display will provide the current status of the wash cycle:

· Soak, Main Wash, Rinse, Spin or complete.

Alerts will notify you of problems. Some examples:

- Long fill time
- Not reaching water temperature target
- Lid lock problem
- Pressure switch error

What you will need for two-way communication:

- Nucleus home energy manager model
- Appliance Communication Module model
- Broadband connection with router (Wi-Fi for iPhone® connection)
- Computer (Mac® or PC) and/or Internet capable iPhone®

NOTE: If you also have a compatible *Energy Smart* dryer, see Installation Instructions for additional parts.

Installation

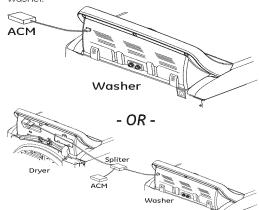
Step 1: Install your Nucleus Home Energy Manger/Cable - near your internet router.



Refer to the Quick Start Guide/Installation Instructions included with this device for information needed to download software to a desktop and/or iPhone®.

Step 2: Install your Appliance Communication Module (ACM) in your Laundry area. Determine the most convenient location for your ACM. Install the ACM according to the Quick Start/Installation Instructions included with the device.

Step 3: Connect your ACM to your washer or dryerwasher.



The ACM comes with a splitter, two 6' cables, and a 1' cable (see *Parts and Accessories*). If you also have an *Energy Smart* dryer, use the splitter to connect both appliances. *NOTE*: If the dryer did not come with a 6 foot cable, you may need to purchase a second 6 foot cable (see *Parts and Accessories*).

For more information or questions, please visit: **www.gebrillion.com** or call 1-800-220-6899.

About Appliance Communication.

Energy Smart™

Energy Smart enables your washer to reduce energy consumption during periods of high energy costs. If you live in an area where your power provider charges different rates at various times of the day, your washer can inform you when you are paying the highest rate. The Energy Smart icon will illuminate on the washer control panel, the cycle time will display "ES", and the operation will be in a delay mode. The washer will delay start (up to 4 hours) until the rate goes down. You can override this feature by holding the Delay Wash button for 3 seconds to cancel and run it at your convenience (immediately or delayed 1-9 hours).

What you will need:

- Smart Meter to communicate with your washer (call your power provider)
- An Energy Smart washer (like this one)
- An Appliance Communication Module (ACM)

Installation:

Step 1: Power provider installs a Smart Meter Steps 2 & 3: Install an ACM. See the *Brillion Enabled Communication* section.



Wash Basket: Leave the lid open after washing to allow moisture to evaporate. If you want to clean the basket, use a clean, soft cloth dampened with liquid detergent; then rinse. (Do not use harsh or gritty cleaners.)

Use the BASKETclean cycle:

Using the washing machine in a humid space for a long period of time may lead to a buildup of black mold and germs in the air inside the washer basket and affect your health. If you clean the washer tub regularly on a monthly basis using **BASKETclean** it will keep the washer basket clean for hygienic use.

- Add tub cleaner or lime scale remover directly into the washer basket.
 - Detergent may remain in the washer tub after cleaning.
 - When you use liquid chlorine bleach, load it into the liquid chlorine bleach compartment.
 - When you use a powdered cleaner, add it into the single wash detergent dispenser. See the Single Wash Detergent Dispenser section.
 - When you use cleaning tablets, place them directly into the washer tub. (Do not add tablet cleaner to the single wash detergent dispenser.) See the Single Wash Detergent Dispenser section.
- 2 Press the Power button.
- 3 Turn the selector knob to BASKETclean.
- 4 Press the Start button.

NOTES:

- Never load laundry while using BASKETclean. The laundry may become damaged or become contaminated. Make sure to clean the washer basket when it is empty.
- It is recommended to leave the lid open after finishing the laundry to keep the tub clean.
- It is recommended that BASKETclean should be repeated monthly.
- If mildew or musty smell already exists, run a **BASKETclean** cycle, once a week, for 3 consecutive weeks.

Glass Lid (on some models): Use a clean, soft cloth dampened with a vinegar and water solution.

Fill Hoses: GE recommends changing the hoses every 5 years.

Exterior: Immediately wipe off any spills. Wipe with damp cloth. Try not to hit surface with sharp objects.

Interior: The occasional use of a cycle that contains bleach will keep the inside of the washer clean.

Moving and Storage: Ask the service technician to remove water from drain pump and hoses. See the Installation Instructions packed with product for information on how to reinstall the shipping rod to keep the tub stationary when moving the washer. For more information, visit GEAppliances.com or call 800.GE.CARES (800.432.2737). Do not store the washer where it will be exposed to weather.

Long Vacations: Be sure water supply is shut off at faucets. Drain all water from hoses if weather will be below freezing.

Before you call for service...



Troubleshooting Tips
Save time and money! Review the charts on the following pages,
or visit **GEAppliances.com**. You may not need to call for service.

WATER	Possible Causes	What To Do
Short spray and delay after pushing the Start button	Lid was opened and closed between cycle selection and start	This is normal. See FUNCTIONALITY CHECK in the Safety Instructions section.
Water level seems low	This is normal	 Water may not cover the top level of the clothes. This is normal for this high efficiency washer.
Banging sound during drain	Drain stand pipe is too low	 The drain hose must exceed 32" height at some point between the washer back and the drain pipe.
Too many suds	Soft water	Try less detergent.
	Too much detergent	 Measure your detergent carefully. Use less soap if you have soft water, a smaller load or a lightly soiled load.
•	Type of detergent	Switch to HE detergent.
Water leaks	Type of detergent	• Switch to HE 🕡 detergent.
	Using too much detergent in washer	 Use less detergent. Use less soap if you have soft water, a smaller load or a lightly soiled load.
	Fill hoses or drain hose is improperly connected	 Make sure hose connections are tight at faucets and rubber washers are installed. Make sure end of drain hose is correctly inserted in and secured to drain facility.
	Household drain may be clogged	 Check household plumbing. You may need to call a plumber.
	Drain hose rubs on wall	Make sure drain hose does not make contact with the wall. May cause excessive wear on the hose.
	Constant water pressure to the fill hoses at the water source	 Tighten hoses at the faucets and turn the water off after each use. Check condition of the fill hoses; they should be replaced every 5 years.
Water temperature seems incorrect	Cooler water temperatures provide improved energy efficiency	 New laundry detergents have been formulated to work with cooler water temperatures without affecting wash performance.
	Water supply is turned off or improperly connected	 Turn both hot and cold faucets fully on and make sure hoses are connected to correct faucets. NOTE: Water valves are marked "H" and "C" and internal valve screens are color coded.
	Water valve screens are stopped up	Turn off the water source and remove the water connection hoses from the upper back of the washer. Use a brush or toothpick to clean the screens in the machine. Reconnect the hoses and turn the water back on.
	Cool/Cold Water when selecting Hot	 This is normal. PerfecTemp senses water temperature and optimizes for best results. Cold water is added periodically when hot is selected.
	House water heater is not set properly	 Make sure house water heater is delivering water at 120°F-140°F (48°C-60°C).
Water pumped out before cycle is complete	Lid lifted or cycle was put in pause for over 8 hours	Reset cycle.
Water won't drain	Drain hose is kinked or improperly connected	 Straighten drain hose and make sure washer is not sitting on it. Top of drain outlet should be less than 6 ft (1.8 m) above floor.
Washer pauses at the beginning of cycles	This is normal	The washer is sensing the load.
Washer pauses during wash cycle	The Auto Soak Option was chosen	 This is normal. The washer alternates between agitate and soak during these cycles to get your clothes cleaner with less wear.
Washer pauses during spin cycle	This is normal	The washer may pause during the spin cycle to remove soapy water more efficiently.

OPERATION	Possible Causes	What To Do
Washer does not fill when lid is open	This is normal	The lid must be closed for washer to fill or operate.
Washer won't operate	Washer is unplugged	Make sure cord is plugged securely into a working outlet.
	Water supply is turned off	Turn both hot and cold faucets fully on.
	Controls are not set properly	Check controls.
	Lid is open—safety feature prevents agitation and spinning when lid is up	• Close lid and press Start .
	Circuit breaker/fuse is tripped/blown	Check house circuit breakers/fuses. Replace fuses or reset breaker. Washer should have a separate outlet.
	Electronics need to be reset	Unplug washer, wait 2 minutes, plug back in and press Start .
	Start was not pressed	Press <i>Start</i> .
	Lid magnet missing	Call for service.
Unexplained time and/or settings changes	Changing options	 This is normal. Several options will change other options to maximize washer performance.
Movement inside machine when shut off	Shifting mechanism is disengaging the motor	 When the machine is manually turned off, the shifter will disengage the motor before completely shutting down. If lid is raised before the motor is disengaged, it will resume when lid is closed.
Basket seems loose	Basket moves or rotates freely	Washer basket does not have a traditional brake. Basket will move freely. This is normal.
PERFORMANCE	Possible Causes	What To Do
Clothes too wet	Incorrect cycle selected.	Make sure the cycle selected matches the load you are washing. Some fabrics will feel wetter when rinsed with cold water.
	Wash load out of balance	Redistribute load in washer and run through <i>Drain & Spin</i> cycle.
Colored spots	Incorrect use of fabric softener	 Check fabric softener package for instructions and follow directions for using dispenser.
		Make sure you have selected the Fabric Softener option.
		Pretreat stain and rewash using <i>Quick Rinse</i> cycle before drying.
	Dye transfer	Sort whites or lightly colored items from dark colors.
Grayed or yellowed clothes	Detergent amount	Be sure to follow detergent manufacturer's directions.
cionies	Hard water	 Use a water conditioner like Calgon brand or install a water softener.
	Water is not hot enough	 Make sure water heater is delivering water at 120°F-140°F (48°C-60°C).
	Washer is overloaded	 Loosely load clothes no higher than the top row of holes in the washer basket. For best results, load items around the outside of the basket.
	Dye transfer	Sort clothes by color. If fabric label states wash separately, unstable dyes may be indicated.
Lint or residue on clothes	Clothes are air or line dried	If you do not dry your clothes with a clothes dryer, your clothes may retain more lint.
	Incorrect sorting	Separate lint producers from lint collectors.
	Washing too long	Wash small loads for a shorter time than larger loads.
	Detergent not dissolving	Rewash using <i>Quick Rinse</i> cycle with <i>Extra Rinse</i> option. The allowid determined to the property of th
		Try a liquid detergent.Use warmer water temperature.
	Overloading	Loosely load clothes in the washer basket. For best results, load
		items around the outside of the basket.
	Incorrect use of fabric softener	 Check fabric softener package for instructions and follow directions for using dispenser. Make sure you have selected the Fabric Softener option.

Before you call for service... ? Troubleshooting Tips



PERFORMANCE (cont.)	Possible Causes	What To Do
Pilling	cotton blends and fuzzy fabrics	 While this is not caused by the washer, you can slow the pilling process by washing garments inside out.
Snags, holes, tears, rips or excessive wear	Pins, snaps, hooks, sharp	• Fasten snaps, hooks, buttons and zippers.
	buttons, belt buckles, zippers and sharp objects	 Remove loose items like pins, objects in pockets and sharp buttons.
	left in pockets	Turn knits (which snag easily) inside out.
	Undiluted chlorine bleach	Check bleach package instructions for proper amount.
		 Never add undiluted bleach to wash or allow clothes to come in contact with undiluted bleach.
	Chemicals like hair bleach or dye, permanent wave solution	 Rinse items that may have chemicals on them before washing. Use Quick Rinse cycle with Extra Rinse option.
Wrinkling	Incorrect wash and dry cycles	 Match Cycle selection to the type of fabric you are washing (especially for easy care loads).
	Improper sorting	 Avoid mixing heavy items (like work clothes) with light items (like blouses).
		Try a fabric softener.
	Overloading or incorrect water level	Loosely load clothes in the washer basket.
	Repeated washing in water that is too hot	Wash in warm or cold water.
Bleach left in dispenser	Didn't start or finish cycle after adding bleach	 Run either a BASKETclean or a Quick Rinse cycle (with Bleach option) to clean out the dispenser. In the future, make sure to select Bleach option when adding bleach.
SOUNDS	Possible Causes	Reason
Washer seems too quiet	This is normal	The washer is very quiet during portions of the wash cycle.
"Metallic clicking"	Shifter mechanism is engaging or disengaging	 The drive system will engage at the start of agitate and disengage when agitate is complete. This occurs multiple times during the wash.
Back and forth "swoosh" or light "clicking" sound during agitate	Electric motor reversing direction	 This machine has a drive system that doesn't use gears. This sound is the motor rotating back and forth to clean your laundry.
Quick short agitation sounds at end of agitate	Clothing redistribution	 At the end of agitate, the motor makes short agitation strokes to redistribute the load.
"Click" when water stops filling	Relay switch	 The relay makes a click sound when activated. The water level activates the relay and stops filling.
"Clicking" behind Control Panel during fill	Automatic Temperature Control Valve	• Two valves mix cold and hot water. The "clicking" is when either valve turns on or off to raise or lower the fill water temperature.
Water flow changes during fill	Automatic Temperature Control Valve	• Two valves mix cold and hot water. The flow changes when either valve turns on or off to raise or lower the fill water temperature.
Motor "whining up" or	Motor ramping up/down during spin cycle	 The motor will speed up incrementally during the spin cycle. When spin is complete, it will coast until it stops.
"coasting down" in spin		
"coasting down" in spin "Humming"	Water drain pump	 The drain pump will make a humming sound when pumping out water after agitation stops and continue until spin is complete
	Water drain pump	
"Humming"		 out water after agitation stops and continue until spin is complete When the pump starts drawing in air, It starts to gurgle. The washer should then begin spinning and the sound will

GE Washer Warranty.



All warranty service provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service, on-line, visit us at **GEAppliances.com**, or call **800.GE.CARES** (800.432.2737). Please have serial number and model number available when calling for service.

Staple your receipt here.
Proof of the original purchase
date is needed to obtain service
under the warranty.

For The Period Of: We Will Replace:

One Year
From the date of the original purchase

Any factory specified part of the washer which fails due to a defect in materials or workmanship. During this *limited one-year warranty*, we will also provide, *free of charge*, all labor and related service to replace the defective part.

What Is Not Covered:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Products which are not defective or broken, or which are working as described in the Owner's Manual.
- Damage to the product caused by accident, fire, floods or acts of God.

- Incidental or consequential damage caused by possible defects with this appliance.
- Defects or damage due to operation in freezing temperatures.
- Damage caused after delivery.
- Product not accessible to provide required service.

EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Service location. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

If you need to order replacement parts, we recommend that you only use GE factory specified parts. These parts are designed to work with your appliance and are manufactured and tested to meet GE specifications.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company. Louisville, KY 40225

Consumer Support.



GE Appliances Website

GEAppliances.com

Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! For greater convenience and faster service, you can now download Owner's Manuals, order parts or even schedule service on-line.



Schedule Service

GEAppliances.com

Expert GE repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year! Or call 800.GE.CARES (800.432.2737) during normal business hours.



Real Life Design Studio

GEAppliances.com

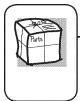
GE supports the Universal Design concept—products, services and environments that can be used by people of all ages, sizes and capabilities. We recognize the need to design for a wide range of physical and mental abilities and impairments. For details of GE's Universal Design applications, including kitchen design ideas for people with disabilities, check out our Website today. For the hearing impaired, please call 800.TDD. GEAC (800.833.4322).



Extended Warranties

GEAppliances.com

Purchase a GE extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime, or call 800.626.2224 during normal business hours. GE Consumer Home Services will still be there after your warranty expires.



Parts and Accessories

GEApplianceparts.com

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today, 24 hours every day or by phone at 800.626.2002 during normal business hours.

If you need to order replacement parts, we recommend that you only use GE factory specified parts. These parts are designed to work with your appliance and are manufactured and tested to meet GE specifications.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.



Contact Us

GEAppliances.com

If you are not satisfied with the service you receive from GE, contact us on our Website with all the details including your phone number, or write to:

General Manager, Customer Relations
GE Appliances, Appliance Park
Louisville, KY 40225



Register Your Appliance

GEAppliances.com

Register your new appliance on-line—at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material.