Hotpoint.com

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Owner's Manual

NBXR463 NWSR483 NVLR333

Write the model and serial numbers here:

Model # ______ Serial #

You can find them on a label on the front of the dryer behind the door.

IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

A WARNING!

For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, or to prevent property damage, personal injury, or death.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

WHAT TO DO IF YOU SMELL GAS:

- Do not try to light a match, or cigarette, or turn on any gas or electrical appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Clear the room, building or area of all occupants.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions carefully.
- f you cannot reach your gas supplier, call the fire department.

California Safe Drinking Water and Toxic Enforcement Act

This act requires the governor of California to publish a list of substances known to the state to cause cancer, birth defects or other reproductive harm and requires businesses to warn customers of potential exposure to such substances.

Gas appliances can cause minor exposure to four of these substances, namely benzene, carbon monoxide, formaldehyde and soot, caused primarily by the incomplete combustion of natural gas or LP fuels.

Properly adjusted dryers will minimize incomplete combustion. Exposure to these substances can be minimized further by properly venting the dryer to the outdoors.

Q.

PROPER INSTALLATION

This dryer must be properly installed and located in accordance with the Installation Instructions before it is used. If you did not receive an Installation Instructions sheet, you can receive one by visiting **Hotpoint.com**, or by calling **800.GE.CARES** (800.432.2737).

- Properly ground dryer to conform with all governing codes and ordinances. Follow details in Installation Instructions.
- Install or store where it will not be exposed to temperatures below freezing or exposed to the weather, which could cause permanent damage and invalidate the warranty.
- Connect to a properly rated, protected and sized power supply circuit to avoid electrical overload.
- Remove all sharp packing items and dispose of all shipping materials properly.

Exhaust/Ducting:

- [7] Gas dryers **MUST** be exhausted to the outside.
- Use only rigid metal 4" diameter ductwork inside the dryer cabinet. Use only rigid metal or flexible metal 4" diameter ductwork for exhausting to the outside. USE OF PLASTIC OR OTHER COMBUSTIBLE DUCTWORK CAN CAUSE A FIRE PUNCTURED DUCTWORK CAN CAUSE A FIRE IF IT COLLAPSES OR BECOMES OTHERWISE RESTRICTED IN USE OR DURING INSTALLATION.

For complete details, follow the Installation Instructions.

A WARNING!



YOUR LAUNDRY AREA

- Keep the area underneath and around your appliances free of combustible materials, (lint, paper, rags, etc.), gasoline, chemicals and other flammable vapors and liquids.
- Keep the floor around your appliances clean and dry to reduce the possibility of slipping.
- Close supervision is necessary if this appliance is used by or near children. Do not allow children to play on, with, or inside this or any other appliance.
- Keep all laundry aids (such as detergents, bleaches, etc.) out of the reach of children, preferably in a locked cabinet. Observe all warnings on container labels to avoid injury.
- Never climb on or stand on the dryer top.



WHEN USING YOUR DRYER

- Never reach into the dryer while the drum is moving. Before loading, unloading or adding clothes, wait until the drum has completely stopped.
- Clean the lint filter before each load to prevent lint accumulation inside the dryer or in the room. DO NOT OPERATE THE DRYER WITHOUT THE LINT FILTER IN PLACE.
- Do not wash or dry articles that have been cleaned in, washed in, soaked in, or spotted with combustible or explosive substances (such as wax, oil, paint, gasoline, degreasers, dry-cleaning solvents, kerosene, etc.). These substances give off vapors that may ignite or explode. Do not add these substances to the wash water. Do not use or place these substances around your washer or dryer during operation.
- Do not place items exposed to cooking oils in your dryer. Items contaminated with cooking oils may contribute to a chemical reaction that could cause a clothes load to catch fire.
- Any article on which you have used a cleaning solvent or that contains flammable materials (such as cleaning cloths, mops, towels used in beauty salons, restaurants, or barber shops, etc.) must not be placed in or near the dryer until solvents or flammable materials have been removed. There are many highly flammable items used in homes such as acetone, denatured alcohol, gasoline, kerosene, some household cleaners, some spot removers, turpentines, waxes, wax removers and products containing petroleum distillates.

- The laundry process can reduce the flame retardancy of fabrics. To avoid such a result, carefully follow the garment manufacturer's care instructions.
- Do not dry articles containing rubber, plastic, or similar materials such as padded bras, tennis shoes, galoshes, bath mats, rugs, bibs, baby pants, plastic bags, pillows, etc. that may melt or burn. Some rubber materials, when heated, can under certain circumstances produce fire by spontaneous combustion.
- Do not store plastic, paper or clothing that may burn or melt on top of the dryer during operation.
- Garments labeled *Dry Away from Heat* or *Do Not Tumble Dry* (such as life jackets containing Kapok) must not be put in your dryer.
- Do not dry fiberglass articles in your dryer. Skin irritation could result from the remaining particles that may be picked up by clothing during subsequent dryer uses.
- To minimize the possibility of electric shock, unplug this appliance from the power supply or disconnect the dryer at the household distribution panel by removing the fuse or switching off the circuit breaker before attempting any maintenance or cleaning (except the removal and cleaning of the lint filter). **NOTE:** Turning the Cycle Selector knob to an off position or pressing PAUSE does **NOT** disconnect the appliance from the power supply.

IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

$oldsymbol{\Lambda}$ WARNING!



WHEN USING YOUR DRYER (cont.)

- Never attempt to operate this appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts, including a damaged cord or plug.
- The interior of the machine and the exhaust duct connection inside the dryer should be cleaned at least once a year by a qualified technician. See the Loading and Using the Dryer section.
- If yours is a gas dryer, it is equipped with an automatic electric ignition and does not have a pilot light. DO NOT ATTEMPT TO LIGHT WITH A MATCH. Burns may result from having your hand in the vicinity of the burner when the automatic ignition turns on.
- You may wish to soften your laundered fabrics or reduce the static electricity in them, by using a dryer-applied fabric softener or an anti-static conditioner. We recommend you use either a fabric softener in the wash cycle, according to the manufacturer's instructions for those products, or try a dryer-added product for which the manufacturer gives written assurance on the package that their product can be safely used in your dryer. Service or performance problems caused by use of these products are the responsibility of the manufacturers of those products and are not covered under the warranty to this appliance.



WHEN NOT USING YOUR DRYER

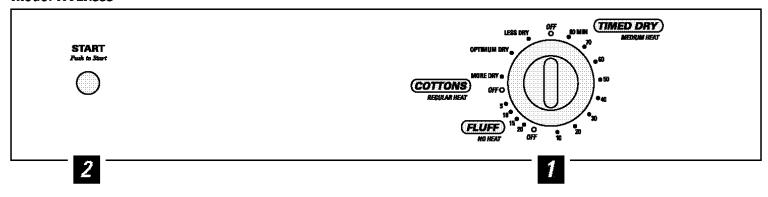
- Grasp the plug firmly when disconnecting this appliance to avoid damage to the cord while pulling. Place the cord away from traffic areas so it will not be stepped on, tripped over or subjected to damage.
- Do not attempt to repair or replace any part of this appliance or attempt any servicing unless specifically recommended in this Owner's Manual or in published user-repair instructions that you understand and have the skills to carry out.
- Before discarding a dryer, or removing it from service, remove the dryer door to prevent children from hiding inside.
- Do not tamper with controls.



READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY. **SAVE THESE INSTRUCTIONS**

You can locate your model number on the label on the front of the dryer behind the door. Throughout this manual, features and appearance may vary from your model.

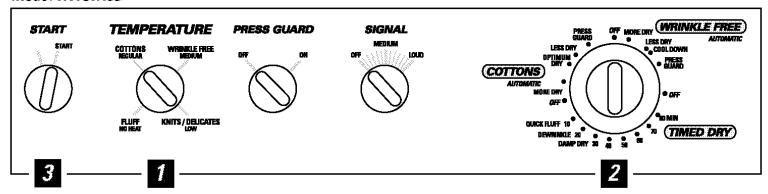
Model NVLR333



Model NBXR463



Model NWSR483



NOTE: Drying times will vary according to the type of heat used (Electric, Natural or LP gas), size of load, types of fabrics, wetness of clothes and condition of exhaust ducts.

About the control settings.

IMPORTANT: Clean the lint filter each time you use the dryer.

1

Fabric Care/Temperature (on some models)

COTTONS For regular to heavy cottons. **REGULAR**

WRINKLE FREE For synthetics, blends, delicates and items labeled *permanent press*.

KNITS/DELICATES On some models. For delicates, synthetics and items labeled *tumble dry low.* **LOW**

FLUFF For *fluffing* items without heat. Use the **TIMED DRY** cycle. **NO HEAT**

Automatic cycles automatically determine fabric dryness. Select **LESS DRY** if you want your clothes slightly damp at the end of the drying cycle. Select **MORE DRY** if you want them to feel drier. Timed cycles run for a selected time.

2 Drying Cycles

COTTONS For cottons and most linens. For most loads select *OPTIMUM DRY* (on some models) or select the Preferred Regular Setting marked with an *.

WRINKLE FREE For wrinkle-free, permanent press and delicate items, and knits.

TIMED DRY Set the Cycle Selector at the desired drying time.

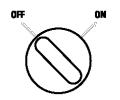
DAMP DRY For leaving items partially damp.

DEWRINKLE For removing wrinkles from items that are clean and dry or that are very lightly damp.

FLUFF or For freshening or fluffing up already dry clothing, fabrics, linens, and pillows. Use with **QUICK FLUFF PLUFF NO HEAT.** Provides 10 minutes of no heat tumbling.

3 Start—Close the dryer door. Select START. Opening the door during operation will stop the dryer. To restart the dryer, close the door and select START to complete the cycle.

PRESS GUARD



Press Guard Option (on some models)

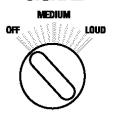
Use this option to minimize the wrinkles in clothes. It provides approximately 15 minutes of no-heat tumbling after the clothes are dry.

This option can only be used with the **COTTONS** and **WRINKLE FREE** cycles.

If you are using the **SIGNAL** knob and you select the **PRESS GUARD** option, a signal will sound at the end of the drying time and several times during the **PRESS GUARD** cycle. This will remind you that it is time to remove the clothes.

If **PRESS GUARD** is not on, the dryer will stop once the timer reaches the **PRESS GUARD** mark on the cycle dial.

SIGNAL



Cycle Signal Option (on some models)

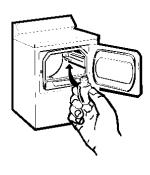
This signal will sound just before the end of the cycle to remind you to remove the clothes. On some models the signal sound level cannot be adjusted.

If you selected the **PRESS GUARD** option the signal will sound at the end of the drying time and will sound several times during the **PRESS GUARD** cycle. This will remind you that it is time to remove the clothes.

NOTE:

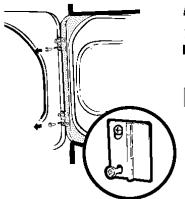
- Remove garments promptly at the sound of the signal. Place clothes on hangers so wrinkles won't set in.
- Use the Cycle Signal especially when drying fabrics like polyester knits and permanent press. These fabrics should be removed so wrinkles won't set in.

Drum Lamp (on some models)



Before replacing the light bulb, be sure to unplug the dryer power cord or disconnect the dryer at the household distribution panel by removing the fuse or switching off the circuit breaker. Reach above dryer opening from inside the drum. Remove the bulb and replace with the same size bulb.

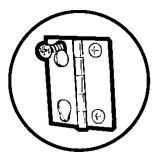
About reversing the door.



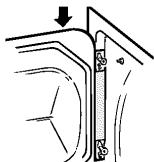
Reversing the Door

Tools needed:

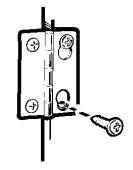
- Standard #2 Tape tipped Phillips screwdriver putty knife
- Open the door and remove the filler plugs opposite the hinges. With the door completely open, remove the bottom screw from each hinge on the dryer face. Insert these screws about half way into the *TOP* holes, for each hinge, on the opposite side (where you removed the filler plugs). Apply firm pressure to get the screw started in new holes.



Loosen top screw from each hinge on the dryer face half way. With one hand holding the top of the door and the other hand holding the bottom, remove the door from the dryer by lifting it **UP** and **OUT**.



Rotate the door 180°. Insert it on the opposite side of the opening by moving the door *IN* and *DOWN* until the top hinge and the bottom hinge are resting on the top screws inserted in step 1.



Remove the remaining screws from the side of the opening from which the door was removed. With these screws secure each hinge at the bottom. Tighten the 2 top screws of each hinge. Reinsert the plastic plugs on the side from which the door was removed.

Sorting and Loading Hints

Always follow the fabric manufacturer's care label when laundering.

As a general rule, if clothes are sorted properly for the washer, they are sorted properly for the dryer.

Do not add fabric softener sheets once the load has become warm. They may cause fabric softener stains. Bounce® Fabric Conditioner Dryer Sheets have been approved for use in all GE Dryers when used in accordance with the manufacturer's instructions. Do not overload. This wastes energy and causes wrinkling.

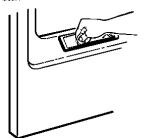
Do not dry the following items: fiberglass items, woolens, rubber coated items, plastics, items with plastic trim and foam filled items.



Care and Cleaning of the Dryer

The Exterior: Wipe or dust any spills or washing compounds with a damp cloth. Dryer control panel and finishes may be damaged by some laundry pretreatment soil and stain remover products. Apply these products away from the dryer. The fabric may then be washed and dried normally. Damage to your dryer caused by these products is not covered by your warranty.

The Lint Filter. Clean the lint filter before each use. Moisten your fingers and reach into the filter opening. Run your fingers across the filter. Have a qualified technician vacuum the lint from the dryer once a year.



The Exhaust Duct Inspect and clean the exhaust ducting at least once a year to prevent clogging. A partially clogged exhaust can lengthen the drying time.

Follow these steps:

- Turn off electrical supply by disconnecting the plug from the wall socket.
- Disconnect the duct from the dryer.
- 3 Vacuum the duct with the hose attachment and reconnect the duct.

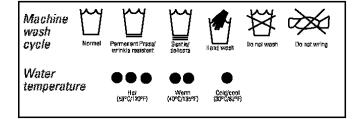
The Exhaust Hood: Check from the outside that the flaps of the hood move freely when operating. Make sure that there is no wildlife (birds, insects, etc.) nesting inside the duct or hood.



Fabric Care Labels

Below are fabric care label "symbols" that affect the clothing you will be laundering.

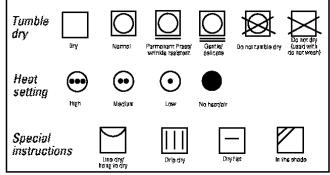
WASH LABELS



Bleach Labels



DRY LABELS



Loading and using the dryer. Always follow the fabric manufacturer's care label when laundering.

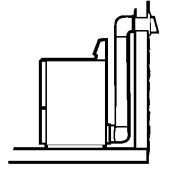


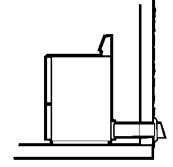
Venting the Dryer

For the best drying performance the dryer needs to be properly vented. The dryer will use more energy and run longer if it is not vented to the below specifications. Carefully follow the details on Exhausting in the Installation Instructions.

- Use only rigid metal 4" diameter ductwork inside the dryer cabinet. Use only rigid metal or flexible metal 4" diameter ductwork for exhausting to the outside.
- Do not use plastic or other combustible ductwork.
- Use the shortest length possible.
- Do not crush or collapse.
- Avoid resting the duct on sharp objects.
- Venting must conform to local building codes.

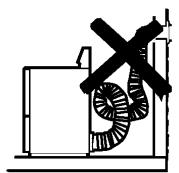






Incorrect Venting







Troubleshooting Tips
Save time and money! Review the charts on the following pages, or visit **Hotpoint.com**. You may not need to call for service.

Problem	Possible Causes	What To Do									
Dryer doesn't start	Dryer is unplugged	 Make sure the dryer plug is pushed completely into the outlet. 									
	Fuse is blown/circuit breaker is tripped	 Check the house fuse/circuit breaker box and replace fuse or reset breaker. NOTE: Electric dryers use two fuses or breakers. 									
Dryer doesn't heat	Fuse is blown/circuit breaker is tripped, the dryer may tumble but not heat	 Check the house fuse/circuit breaker box and replace both fuses or reset both breakers. Your dryer may tumble if only one fuse is blown or one breaker tripped. 									
	Gas service is off	 Make sure gas shutoff at dryer and main shutoff are fully open. 									
	LP gas supply tank is empty or there has been a utility interruption of natural gas (gas models)	 Refill or replace tank. Dryer should heat when utility service is restored. 									
Dryer shakes or makes noise	Some shaking/noise is normal. Dryer may be sitting unevenly	Move dryer to an even floor space, or adjust leveling legs as necessary until even.									
Greasy spots on clothes	Improper use of fabric softener	Follow directions on fabric softener package.									
	Drying dirty items with clean ones	 Use your dryer to dry only clean items. Dirty items can stain clean items and the dryer. 									
	Clothes were not completely clean	 Sometimes stains which cannot be seen when the clothes are wet appear after drying. Use proper washing procedures before drying. 									
Lint on clothes	Lint filter is full	Clean lint screen before each load.									
	Improper sorting	• Sort lint producers (like chenille) from lint collectors (like corduroy).									
	Static electricity can attract lint	See suggestions in this section under STATIC.									
Dryer shakes or makes noise Greasy spots on clothes Lint on clothes	Overloading	Separate large loads into smaller ones.									
	Paper, tissue, etc. left in pockets	Empty all pockets before laundering clothes.									
Static occurs	No fabric softener was used	Try a fabric softener.									
		 Bounce[®] Fabric Conditioner Dryer Sheets have been approved for use in all GE Dryers when used in accordance with the manufacturer's instructions. 									
	Overdrying	Try a fabric softener.									
		• Adjust setting to LESS DRY or DAMP DRY.									
	Synthetics, permanent press and blends can cause static	Try a fabric softener.									
Inconsistent drying times	Type of heat	 Automatic drying times will vary according to the type of heat used (electric, natural or LP gas), size of load, types of fabrics, wetness of clothes and condition of exhaust ducts. 									

Before you call for service...

Problem	Possible Causes	What To Do									
Clothes take too long to dry	Improper sorting	 Separate heavy items from lightweight items (generally a well-sorted washer load is a well-sorted dryer load). Large, heavy fabrics contain more moisture and take longer to dry. Separate large, heavy fabrics into smaller loads to speed drying time. 									
	Large loads of heavy fabrics (like beach towels)										
	Controls improperly set	* Match control settings to the load you are drying.									
	Lint filter is full	Clean lint filter before every load.									
	Improper or obstructed ducting	 Check installation instructions for proper ducting/venting. 									
		 Make sure ducting is clean, free of kinks and unobstructed. 									
		Check to see if outside wall damper operates easily.									
		 Check the Installation Instructions to make sure the dryer venting is correct. 									
	Blown fuses or tripped circuit breaker	 Replace fuses or reset circuit breakers. Since most dryer use two fuses/breakers, make sure both are operating. 									
	Overloading/combining loads	 Do not put more than one washer load in the dryer at a time. 									
	Underloading	 If you are drying only one or two items, add a few item to ensure proper tumbling. 									
Clothes are wrinkled	Overdrying	Select a shorter drying time.									
		 Remove items while they still hold a slight amount of moisture. Select a LESS DRY or DAMP DRY setting. 									
	Letting items sit in dryer after cycle ends	 Remove items when cycle ends and fold or hang immediately. 									
	Overloading	Separate large loads into smaller ones.									
Clothes shrink	Some fabrics will naturally shrink	• To avoid shrinkage, follow garment care labels exactly.									
	when washed. Others can be	Some items may be pressed back into shape after drying									
	safely washed, but will shrink in the dryer	 If you are concerned about shrinkage in a particular item, do not machine wash or tumble dry it. 									

GE Service Protection Plus™

GE, a name recognized worldwide for quality and dependability, offers you Service Protection Plus —comprehensive protection on all your appliances—No Matter What Brand!

Benefits Include:

- * Backed by GE
- * All brands covered
- * Unlimited service calls
- * All parts and labor costs included
- * No out-of-pocket expenses
- * No hidden deductibles
- * One 800 number to call

We'll Cover Any Appliance. Anywhere. Anytime.*

You will be completely satisfied with our service protection or you may request your money back on the remaining value of your contract. No questions asked. It's that simple.

Protect your refrigerator, dishwasher, washer and dryer, range, TV, VCR and much more—any brand! Plus there's no extra charge for emergency service and low monthly financing is available. Even icemaker coverage and food spoilage protection is offered. You can rest easy, knowing that all your valuable household products are protected against expensive repairs.

Place your confidence in GE and call us in the U.S. toll-free at **800.626.2224** for more information.

*All brands covered, up to 20 years old, in the continental U.S.

Sur Cut here

Please place in envelope and mail to:

General Electric Company
Warranty Registration Department
P.O. Box 32150
Louisville, KY 40232-2150

Consumer Product Ownership Registration

Dear Customer:

Thank you for purchasing our product and thank you for placing your confidence in us. We are proud to have you as a customer!

Follow these three steps to protect your new appliance investment:

Complete and mail your Consumer
Product Ownership
Registration today.
Have the peace of mind of knowing we can contact you in the unlikely event of a safety modification.

2

After mailing the registration below, store this document in a safe place. It contains information you will need should you require service. Our service number is \$00.GE.CARES (800.432.2737).

3

Read your Owner's Manual carefully. It will help you operate your new appliance properly.

Serial Number

Important: If you did not get a registration card with your product, detach and return the form below to ensure that your product is registered, or register online at Hotpoint.com.

Cut here

Consumer Product Ownership Registration

indivite.	ert L					Model Number									<u>S</u>	Serial Number						
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Tilave	Mr, ■	Ms. ≡	Mrs.	Miss ■	I			1	Y	1												
First Name									Last Name												╛	
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City												State			C	Zip ode		1				
Date Placed In Use Month			Day			Year _				Pho Numb	ne er			-			-					

* Please provide your e-mail address to receive, via e-mail, discounts, special offers and other important communications from GE Appliances (GEA).

■ Check here if you do not want to receive communications from CEA's carefully selected partners. FAILURE TO COMPLETE AND RETURN THIS CARD DOES NOT DIMINISH YOUR WARRANTY RICHTS.

For more information about CEA's privacy and data usage policy, go to www.CEAppliances.com and click on "Privacy Policy" or call 800.626.2224.

HOTPOINT

GE Appliances

Si. Consume is belowben Languville, Kesthody www.SI.Appliances.com

Hotpoint Dryer Warranty.



All warranty service provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service, on-line, 24 hours a day, visit us at Hotpoint.com, or call 800.GE.CARES (800.432.2737).

Staple your receipt here.
Proof of the original purchase
date is needed to obtain service
under the warranty.

For The Period Of: We Will Replace:

One Year

From the date of the original purchase

Any part of the dryer which fails due to a defect in materials or workmanship. During this *full one-year warranty*, we will also provide, *free of charge*, all labor and related service costs to replace the defective part.

What is Not Covered:

- Service trips to your home to teach you how to use the product.
- Improper installation (including improper venting), delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Replacement of the light bulb.
- Products which are not defective or broken, or which are working as described in the Owner's Manual.

- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Defects or damage due to operation in freezing temperatures.
- Damage caused after delivery.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company. Louisville, KY 40225

Consumer Support.



Hotpoint Website

Hotpoint.com

Have a question or need assistance with your appliance? Try the Hotpoint Website 24 hours a day, any day of the year! You can also shop for more great Hotpoint products and take advantage of all of our on-line support services designed for your convenience.



Schedule Service

Hotpoint.com

Expert Hotpoint repair service is only one step away from your door. Get on-line and schedule your service at your convenience 24 hours any day of the year! Or call 800.GE.CARES (800.432.2737) during normal business hours.



Real Life Design Studio

GEAppliances.com

GE supports the Universal Design concept—products, services and environments that can be used by people of all ages, sizes and capabilities. We recognize the need to design for a wide range of physical and mental abilities and impairments. For details of GE's Universal Design applications, including kitchen design ideas for people with disabilities, check out our Website today. For the hearing impaired, please call 800.TDD.GEAC (800.833.4322).



Extended Warranties

GEAppliances.com

Purchase a Hotpoint extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime, or call 800.626.2224 during normal business hours. Hotpoint Consumer Home Services will still be there after your warranty expires.



Parts and Accessories

Hotpoint.com

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today, 24 hours every day or by phone at 800.626.2002 during normal business hours.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.



Contact Us

Hotpoint.com

If you are not satisfied with the service you receive from Hotpoint, contact us on our Website with all the details including your phone number, or write to:

General Manager, Customer Relations

Hotpoint, Appliance Park

Louisville, KY 40225



Register Your Appliance

Hotpoint.com

Register your new appliance on-line—at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material.